



PGY-1 Community-based Pharmacy Residency Program

Memphis Residency Site

About the Practice:

AM Diabetes

Located in Bartlett, Tennessee, AM Diabetes Centers of America welcomes patients with diabetes, thyroid disorders, and other endocrine issues. Founded by Dr. Kashif Latif, a board-certified endocrinologist and internist, the center honors his son, who has Type 1 diabetes. This personal connection inspired the creation of a holistic facility dedicated to comprehensive endocrine solutions with personalized care. Certified by the American Diabetes Association, we offer an extensive diabetes education curriculum, emphasizing patient empowerment through diet, exercise, and lifestyle changes. Our multidisciplinary team includes physicians, pharmacists, nurse practitioners, registered dietitians, certified diabetes educators, certified exercise specialists, and certified pump trainers. We provide a range of services, including routine lab tests, EKGs, diabetic foot care, wound care, neuropathy exams, circulation screening, renal function evaluation, and advanced eye exams with retinal imaging. Our comprehensive diagnostic tests and medical services minimize the need for patients to visit multiple specialists. Our on-site exercise facility, AM360 Fitness, features specialized programs for patients with diabetes and other endocrine disorders, promoting sustainable, healthy lifestyles. AM Diabetes is home to the nation's first dedicated insulin pump center, focused exclusively on managing patients on insulin pump therapy. Our compassionate, multidisciplinary team is dedicated to addressing the full spectrum of endocrine disorders, tailoring care to each patient's unique needs.

Good Shepherd Health

Located in Memphis, TN, Good Shepherd Health specializes in delivering comprehensive services that range from traditional pharmacy care to advanced pharmacy innovative solutions. The organization is particularly focused on serving underserved communities, ensuring that every patient receives the care they need, regardless of their financial situation. A key component of Good Shepherd Health's mission is its running project, RemediChain, a groundbreaking initiative aimed at reducing pharmaceutical waste and improving medication access by safely redistributing unused medications to those in need. Through this collaboration, residents at Good Shepherd Health have the unique opportunity to engage in a holistic approach to healthcare, integrating sustainability with patient-centered care. The site provides a rich learning environment where residents will develop skills in both clinical practice and innovative healthcare management as well as legislative.

About the Site Coordinator/Preceptors:

Dr. Kent Stoneking: Site coordinator for AM Diabetes. Kent has been a pharmacist for over 31 years and brings a wealth of experience from academia, clinical pharmacy, community pharmacy, and ambulatory care. Diagnosed with Type 1 diabetes in 1979, Kent provides a unique learning experience and is a passionate advocate for his patients, ensuring they receive the best care possible. He is also a dedicated teacher, offering valuable learning opportunities for pharmacy residents. Dr. Stoneking specializes in Insulin Pump therapy, Diabetes Self-Management Education classes, and is actively involved in research projects in the clinic. Dr. Stoneking played a pivotal role in the research of the groundbreaking therapy, TZIELD, and is committed to expanding the scope of pharmacy.

Dr. Phil Baker: assists with the site coordination for the residency program and serves as the preceptor for the Business Development and legislative initiatives. As a seasoned pharmacist and healthcare innovator, Dr. Baker has extensive experience in developing clinical programs tailored to meet the needs of diverse patient populations. His leadership at Good Shepherd Health has been instrumental in expanding the scope of pharmacy practice to include services such as group synchronizations, chronic disease management, medication therapy management (MTM), and patient education. Additionally, Dr. Baker plays a pivotal role in the RemediChain initiative, guiding residents in understanding the importance of pharmaceutical sustainability. Dr. Baker received his Pharm.D. from the University of Tennessee and is a strong advocate for integrating pharmacy practice with broader healthcare and environmental initiatives.

Dr. Michelle Zulu: is the site coordinator for the residency program and preceptor for Patient-Centered Dispensing and Pharmacy Operations. With a background in both clinical pharmacy and healthcare administration, Dr. Zulu brings a wealth of



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knowledge to the residency program. She is particularly focused on optimizing pharmacy operations and implementing programs to enhance patient care and improve access to essential medications. Dr. Zulu's involvement with RemediChain provides residents with a unique perspective on how to balance efficient pharmacy management with ethical medication redistribution. Dr. Zulu earned her Pharm.D. from the University of Tennessee and has been actively involved in various healthcare initiatives aimed at improving community health outcomes. Her expertise in pharmacy management, patient care, and sustainability makes her an invaluable mentor for residents looking to develop skills in these areas.

Clinical Learning Experiences:

Residents will develop expertise in managing a variety of endocrinology conditions including diabetes, thyroid disorders, and more. They will also become proficient with various insulin pumps available on the market and learn how to initiate patients on this therapy. Residents will get teaching opportunities in the clinic's Diabetes Self-Management Education program. Additionally, residents will get the opportunity to learn at Good Shepherd Health where they offer a variety of clinical services designed to meet the needs of the community while promoting sustainable healthcare practices. Residents will gain hands-on experience in providing Group Synchronization, chronic disease management, patient education, and the ethical redistribution of medications and legislative initiatives through RemediChain. The program emphasizes the development of advanced clinical skills and offers ample opportunities for residents to engage in patient care activities while contributing to a sustainable healthcare system.

About the Location:

Memphis, located in the western portion of Tennessee, is celebrated as the birthplace of rock & roll and the home of Elvis Presley. The city offers a wide array of entertainment, including Grizzlies NBA basketball and Red Birds minor league baseball games, as well as the world's largest Bass Pro Shop. Memphis boasts numerous green spaces, such as Shelby Farms and the Memphis River Walk, and is renowned for its exceptional cuisine. Popular events include the Beale Street Music Festival and the World Championship BBQ Cooking Contest.

What Makes This Site Unique:

AM Diabetes & Endocrinology Center is a comprehensive clinic that integrates multiple services under one roof, including an exclusive fitness center and dedicated insulin pump center. This all-in-one approach provides a holistic patient care experience. Additionally, our partnership with Good Shepherd Pharmacy stands out for its commitment to providing care to underserved populations while promoting sustainable healthcare practices. With a strong focus on interdisciplinary collaboration, innovative healthcare solutions, and ethical medication redistribution, AM Diabetes and Good Shepherd Health provide residents with the tools and experiences they need to become leaders in the field of innovative community pharmacy practice.

About the Current Resident:

Dr. Stephen Hall is currently conducting a retrospective analysis of a pharmacist-led intervention and its effect on diabetes distress. He is passionate about increasing the quality of patient care and bringing unique services to the community.

Resident Contact Information:

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