

**UFHSC** HEALTH SCIENCES LIBRARY

# ANNUAL REPORT

2021-2022



# LETTER FROM THE ASSISTANT VICE CHANCELLOR

The 2021-22 academic year was a slow return to normal for our campus and library. As the pandemic finally seemed to release its grip on all of us, it was great to get back to campus on a more regular basis and have the library full of students again. We have learned a great deal these past two years and have needed to adjust to the new normal. We are all more comfortable doing our work in an online environment, but nothing beats the in-person interactions with our wonderful faculty and students.

The Library was finally able to return to 24/7 access for our students this year. We were given the okay to start planning for a renovation of our fourth and fifth floors. We are also planning to add lockers on each floor of the library for our students to use. This has been a long-standing request made by our students over the years. Hopefully, these renovations and additions will be ready for student use in the coming months.

Our historical collections and archives had another fantastic year, with many new historical materials added to the collection. The historical collections and archives help us preserve our university's rich history and the many accomplishments of our faculty, staff, and students. In addition, our historical collections and archives represent the institutional memory of our university and contribute significantly to campus development efforts and alumni relations. Of particular note is the continued development and growth of our Digital Commons, the UTHSC institutional repository managed by our Library. It provides an exciting new avenue for disseminating UTHSC scholarship and research to a global audience.

We welcomed a new librarian to our team, Annabelle Holt. She replaces Kay Strahan, who went back home to Arkansas. We were very sorry to see Kay leave but are extremely excited to have Annabelle join our team! Our librarians have continued their excellent work in the national, regional, and local Library professional organizations. They chaired and participated in numerous committees and panels. They also contributed many presentations, posters, and publications to the profession. It was an excellent year for our librarians and staff!

In closing, I am, as always, grateful for the dedication and efforts of our terrific library faculty and staff at the UTHSC Health Sciences Library. They have performed at a remarkable level throughout the entire pandemic. They have exceeded all expectations in their dedication, hard work, and willingness to adapt to such difficult circumstances. As always, I must thank our outstanding administration at UTHSC for their unceasing support and encouragement of the Library and our many friends and supporters throughout the UTHSC community. We could not do it all without you, and it has been our pleasure to work with you this past year. We look forward to the new academic year to continue building upon our success and contributing to the university's mission.

Sincerely,

Dr. Rick Fought



**4332**  
PEOPLE ASSISTED

**261**  
REFERENCE QUESTIONS  
ANSWERED BY SKILLED  
LIBRARIANS

**23**  
SYSTEMATIC REVIEWS

**2,711**  
INTERLIBRARY LOAN  
REQUESTS MADE

**721**  
LITERATURE SEARCHES  
COMPLETED

**85,958**  
UTHSC RESEARCH WORKS  
DOWNLOADED

**66**  
WORKSHOP ATTENDEES

**1,031,737**  
WEBSITE VIEWS

2021-2022

**YEAR IN  
REVIEW**





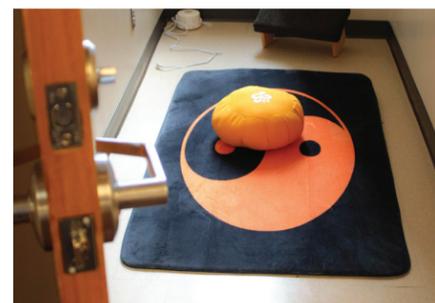
## SUMMER DAYS

The Library's Research and Learning Services offices were buzzing with the excitement of new Librarian accomplishments.

During the first quarter of the fiscal year, Tamara Nelson was selected to service on the Journal of the Medical Library Association (JMLA) Editorial Board. JMLA is the premiere journal of health sciences librarians. Hilary Jasmin received the American Association of Colleges of Pharmacy Sewell Stipend and also published an article in JMLA. The purpose of the Sewell Stipend is to "increase librarians' identification with medical, pharmaceutical, and health care professionals." Additionally, Jenessa McElfresh and Kaitlyn Ritacca were both accepted in the UTHSC Diversity Certificate program.

Across the way, in the Electronic Services and Collections department, eBook acquisitions were underway, and the staff worked to clear out of date books from the library collections.

Upstairs, a little more Zen was unveiled at the Library with the introduction of the meditation room, while the lobby saw the addition of a large chess set to help students unwind for a moment in between intense study session.



## FALLING INTO WINTER

With the days getting shorter, two things were increasing in the UTHSC Library. First, in October, the students were able to indulge in longer study days with 24-hour access returning to the Library. Second, we also saw a spike in LibGuide views thanks to the completion of the Clinical Research Training program.

Collaborating with the Tennessee Clinical and Translational Science Institute (TN-CTST), the library faculty successfully delivered the Library Research Training Series for Clinical Researchers across the state. The training series included a series of 11 sessions designed to engage, educate, and support clinical researchers.

The Library celebrated the first of the holidays this quarter by handing out candy for Halloween and

wrapped up the winter holidays with a library themed 12 days of Winter Holidays.

Staff members saw accomplishments this quarter: Kaitlyn Ritacca was accepted into the Master of Information Science program at the University of Tennessee in Knoxville, Jacqueline Smith completed the customer service certificate program, and Sarah Thompson won a regional book spine poetry contest from the Network of the National Library of Medicine (NNLM).

UTHSC had a strong showing at the Southern Chapter of the Medical Library Association (SC/MLA) meeting with presentations and our very own Tamara Nelson winning SC/MLA Academic Librarian of the Year 2021.

### BY THE #S CLINICAL RESEARCH TRAINING IMPACT

147

SYNCHRONOUS  
ATTENDEES

11

SESSIONS

154

ASYNCHRONOUS  
ATTENDEES

# LIBRARY WIDE WINS

When the calendar rolled over to 2022, the Library was rocking with activity and a sense of newness to rival the new calendar year. There were two student events during this quarter in which students were offered hundreds of snacks.

One of the biggest additions to the UTHSC Library was a new database, VisualDx. VisualDx is an award-winning diagnostic clinical decision support system designed to enhance diagnostic accuracy, aid therapeutic decisions, and improve patient safety. One of its biggest selling points is that it helps improve health equity by providing students with photos of skin conditions on lighter and darker skin.

We started two new Workshops – Better Data Visualizations offered by Research Data & Scholarly Communication Lead, Jess Newman, and Introduction to Embase, offered by Research and Learning Services Librarian, Hilary Jasmin.

Jasmin had several accomplishments over the quarter. Her excellent work for the College of Pharmacy (COP) earned her a dual faculty appointment as an Assistant Professor in the Department of Clinical Pharmacy and Translational Science. In addition to her work with the COP, she has been selected for the Medical Library Association's (MLA) Rising Stars Program for 2022-2023. Only four early-career librarians are selected annually for this national program! The Rising Stars program "gives members the opportunity to develop skills, knowledge, and personal characteristics needed to become a leader in MLA."

BY THE #S  
VISUAL DX  
LAUNCH

400+

INITIAL VISITS

147

LAUNCH PARTY  
ATTENDEES

1

FANTASTIC NEW  
DATABASE



# NEW FACES AND NEW AWARDS

In the summer students started filing out for summer breaks and Librarians also ventured out of the Library to the first in-person Medical Library Association conference since 2019. While there, UTHSC Librarians presented five different projects, including topics ranging from virtual reference to systematic reviews. Tamara Nelson led a panel discussion on the mentor-mentee relationship. Jess Newman discussed "The Impact of Open Access Publishing on Altmetric Indicators." The librarians also collaborated on a paper on the training series for clinical researchers, that launched in October.

It wasn't just the Librarians who received awards and accolades this quarter. The Evenings and Weekends Assistants, Alicia Sanders and Delores Johnson, completed the UTHSC Customer Service and Relations Certificate program!

The second and third week of June the Library hosted a high school student intern, Eliana Sandy, for two weeks. Just days before the end of the fiscal year, we welcomed a new Research and Learning Services Librarian and College of Dentistry liaison, Annabelle Holt.



## YOU'RE IN LUCK

The Library contributed to the campus-wide St. Patrick's Day celebration with a rainbow of snacks as well as some lucky green sweets for students on March 17th.



# 111

HISTORICAL RESEARCH REQUESTS

# 25%

INCREASE IN HISTORICAL RESEARCH REQUESTS

# HEALTH SCIENCES HISTORICAL COLLECTIONS

The Health Sciences Historical Collections built upon the previous year's growth in historical research requests. Requests for 2021-2022 totaled 111, a 25% increase from 2020-2021 (which itself had a 39% increase from 2019-2020).

As in-person events slowly began resuming, HSHC continued its support of Alumni Affairs events through providing supporting historical photos and memorabilia as well as curating on-site exhibits tailored for specific alumni groups. New collections of UTHSC photographs, documents, and memorabilia were received through private donations and accessions funded by the Simon Bruesch Endowment Fund.

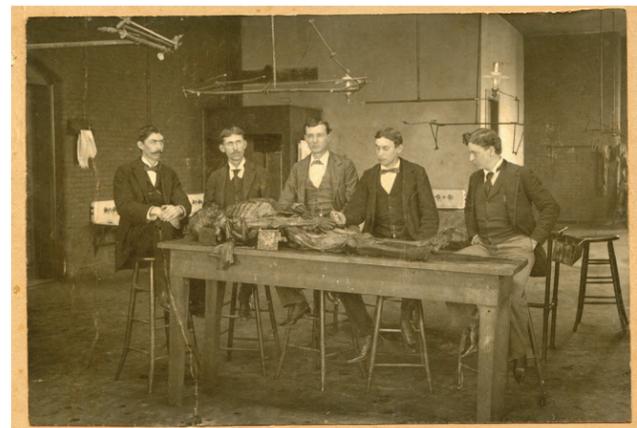
Archivist and Special Collections Librarian Jennifer Langford concluded her term as Chair of the Society of American Archivists' Science Technology and Health Care Section and was appointed to the SAA 2023 Program Committee.



HSHC reclaimed this impressive portrait of Dr. Phillip Schmeisser from a local estate sale. Dr. Schmeisser founded UTHSC's Clinical Laboratory Science Program in 1922. We're thrilled to have this portrait back in our collection!



HSHC provided digital images and curated a physical exhibit to present at the Methodist Hospital Training School for Nurses reunion weekend at the Mooney Library.



One of the year's new donations is a collection of photos and memorabilia of 1899 UT Nashville Medical Department graduate Bruce McCubbins. Dr. McCubbins is second from the left in this anatomy class photo.

## DIGITAL COMMONS

Digital Commons is the UTHSC Institutional Repository. Managed by the Library, it disseminates UTHSC scholarship and research to a global audience.

CHECK IT OUT AT  
[DC.UTHSC.EDU](https://dc.uthsc.edu)

# 85,958

DOWNLOADS DURING THE 2021-2022 YEAR

# 191

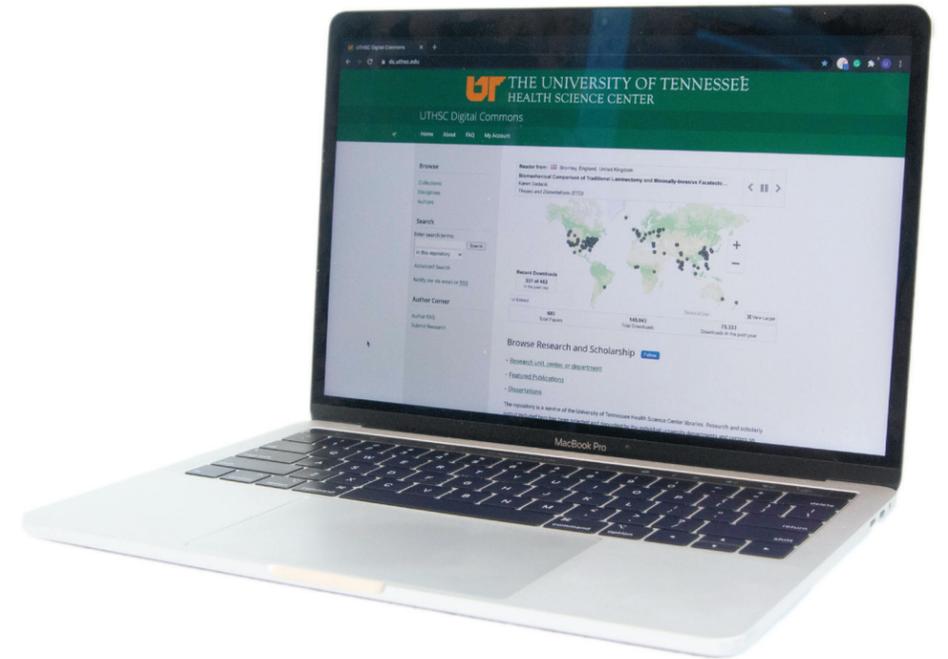
COUNTRIES ACCESSED RESEARCH

# 118

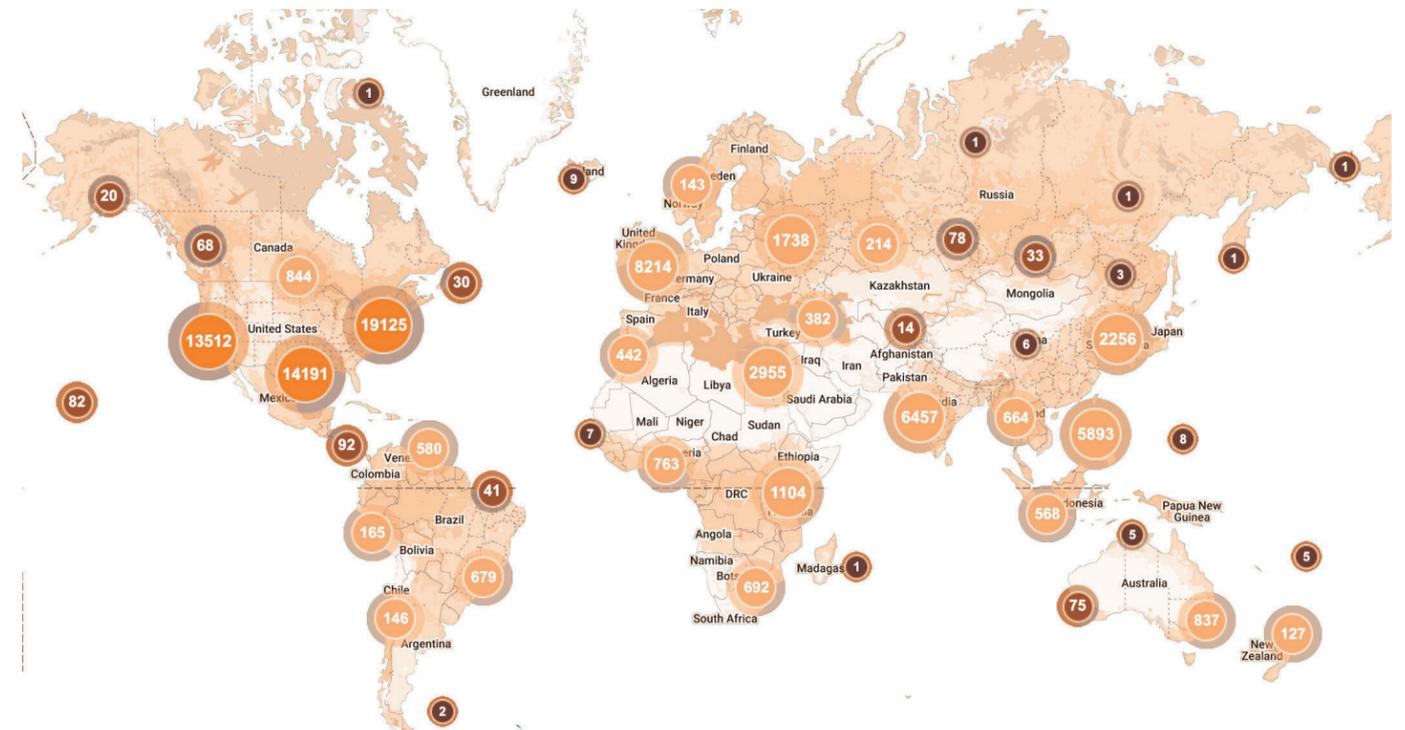
NEW WORKS ADDED

# 4,637

INSTITUTIONS



**ALL AROUND THE WORLD** The map below shows global downloads of UTHSC research for the 2021-2022 year.



# Presentations

- Comer, C., **McElfresh, J.**, Brennan, E., Demetres, M., Jacobsen, A. L., Jewell, T. E., McCall-Wright, P., & Wright, L. “Synthesizing Services: Sharing and Comparing Systematic Review and Evidence Synthesis Services in Academic Libraries.” Paper presentation, Medical Library Association Annual Meeting. New Orleans, LA, May 05, 2022.
- **Langford, J.M.; Watts, G.R.** “Riding the Wave: Getting Faculty on Board with the IR during the Pandemic” Presentation, Medical Institutional Repositories in Libraries Symposium. (November 2021)
- **McElfresh, J.**, Blake, L. E., Strahan, K. “Virtual Reference at Health Sciences Libraries in the Time of COVID-19.” Paper presentation, Medical Library Association Annual Meeting. New Orleans, LA, May 05, 2022.
- **Nelson, Tamara Marie** (Facilitator), MLA Reads, “Caste-The Origins of Our Discontent Book Discussion.” (2022).
- **Nelson, Tamara Marie** (Presenter/Facilitator), Medical Library Association Annual Meeting 2022, “Mentor-Mentee Relationships: Building Collaborative Partnerships for Career Success,” Medical Library Association, New Orleans, LA. (May 5, 2022).
- **Nelson, Tamara Marie** (Organizer/Facilitator), AAML A Leadership Webinar Series, “Leadership in Libraries: New Perspectives in Leadership,” African American Medical Librarians Alliance. (April 21, 2022).
- **Nelson, Tamara Marie** (Organizer/Facilitator), AAML A Leadership Webinar Series, “Leadership in Libraries: Inspiring Women in Leadership,” African American Medical Librarians Alliance (AAML A). (March 16, 2022).
- **Nelson, Tamara Marie** (Facilitator), Experience MLA, “AAML A Book Discussion of The Immortal Life of Henrietta Lacks,” Medical Library Association. (February 2022).
- **Nelson, Tamara Marie** (Facilitator), Experience MLA, “Information Services Domain Hub Presents In the Aftermath: How a Global Pandemic Changed Information Services,” Medical Library Association. (February 2022).
- **Nelson, Tamara Marie** (Organizer/Facilitator), AAML A Leadership Webinar Series, “Leadership in Libraries: Traci D. Hall, ALA Executive Director,” African American Medical Librarians Alliance. (January 27, 2022).
- **Nelson, Tamara Marie** (Facilitator), MLA Reads, “Black Man in a White Coat Book Discussion.” (2021).
- **Nelson, Tamara Marie** (Moderator), National Conference of African American Librarians, “Grace Under Pressure: The African American Male Perspective,” Black Caucus of the American Library Association. (July 28, 2021).
- **Nelson, Tamara Marie** (Presenter), MLA vConnections Series, “Education Open Forum,” Medical Library Association. (July 20, 2021).
- Palmer, J., Albro, M., **McElfresh, J.**, Stark, R. K. “Bullying, Incivility, and You: Applying Strategies from Nursing to Library Work Environments.” Presentation, American Library Association LibLearnX, Virtual, January 23, 2022. 5
- **Wu, L.**, Bran, D., **Jasmin, H.**, Lynn, M., **McElfresh, J.**, **Nelson, T. M.**, **Newman, J. N.**, Strahan, K., Paper. Medical Library Association Annual Meeting, “Expanding Our Horizon: Library Research Training Series for Clinical Researchers.” (May 2022).
- **Wu, L., Thompson, S., Langford, J.**, Strahan, K., Paper. Southern Chapter of the Medical Library Association Annual Meeting, “Going Remote: Promoting Library Resources and Services.” (October 2021).
- Xing, K., **Jasmin, H.**, Britt, T. “Synthesizing Prebriefing Theory and Practice in Healthcare Simulation: A Scoping Review.” Paper presented at the 2022 International Meeting for Simulation in Healthcare.
- Zhi, K. ; **Langford, J.** “History of United States Health Science Education: A quick review,” Paper, Organization of Educational Historians 2021 Annual Meeting, Organization of Educational Historians (October 2021).

# Publications

- Chen, Y., **Wu, L.**, Hernández-Muñoz, J. J., Miller, M. J., Pope, M., Huyan, Y., Zhong, L. (2021). The economic burden of systemic sclerosis—A systematic review. *International Journal of Rheumatic Diseases*, 25(2), 110-120. PMID 34970861
- **Jasmin, H.**, Hohmeier, K., Spivey, C. Implementation of the cognitive apprenticeship model for enhancement of advanced searching skills in a pharmacy academia rotation. Accepted for publication to *Journal of the Medical Library Association* January 2022.
- Mi, M., **Wu, L.**, Zhang, Y., Wu, W. (2022). Integration of arts and humanities in medicine to develop well-rounded physicians: The roles of health sciences librarians. *Journal of the Medical Library Association*, 110(2),247-252. PMID 35440898
- **Nelson, T. M.**, Bartley, K., Murphy, B., Jones, S., Williams, J. (2022). *Virtual Chat & Chew: Radical Self-Care for BIPOC Information Professionals. Intersections of Wellness and Leadership in Higher Education.* IGI Global.
- **Nelson, T. M.** (2021). *Brainstorming Ideas for Library Events. Planning and Promoting Events in Health Sciences Libraries Success Stories and Best Practices.* Rowman & Littlefield Publishers.
- **Nelson, T. M.** (2021). *Emerging Human Resource Trends in Academic Libraries* (4th ed., vol. 109, pp. 704). *Journal of the Medical Library Association.*
- Stark, R.K. & **McElfresh, J.** (2022). *Research Networks and the Solo Librarian: Opportunities for Success.* Doody’s Core Titles Featured Article. <https://www.doody.com/dct/PublicFeaturedArticle.asp?SiteContentID=410&SID=%7B4714096F-4BE5-49B6-84E4-2D72846DBE1A%7D>
- Vidas, C., Albro, M., **McElfresh, J.**, Sheffield, M., Palmer, M., & Serrao, J. (2022). *Launching to the Dark Side of the Moon: Librarian Exploration of Peer-Reviewed Library Journals and ‘Predatory’ Characteristics.* Charleston Conference Proceedings. <https://www.fulcrum.org/concern/monographs/p5547t67n>
- Wheeler, J. S., **Wu, L.**, Heidel, E. R., Earl, M. F. (2021). Assessing pharmacy students drug information skills and perceptions using the critically appraised topic approach. *Currents in Pharmacy Teaching and Learning*, 13(9), 1210-1214. PMID 34330400



**Dr. Linda Pifer**  
Virology, Parasitology

**AUGUST 2021**

24 INCLUSION, EQUITY AND DIVERSITY TITLES PURCHASED WITH 2021 IED MINI-GRANT

**SEPTEMBER 2021**

ORCID ANNUAL INSTITUTIONAL MEMBERSHIP FOR UTHSC

**FEBRUARY 2022**

VISUALDX MADE AVAILABLE BROWZINE AND LIBKEY NOMAD NOW INCLUDES RETRACTION WATCH DATA

**MARCH 2022**

STATREF MEDICINE INCLUDING BOARDVITALS USMLE STEP 1, 2 & 3

**MAY 2022**

PSYCHIATRYONLINE PREMIUM E-BOOK COLLECTION WHICH INCLUDES THE DSM-5 TR

**JUNE 2022**

34 NEW EBOOK TITLES WERE ADDED TO OVID/LWW

**375**

**NEW EBOOKS ADDED TO OUR COLLECTION**

During the 2021-2022 year the Library added 375 new eBooks to its collection. These included 24 inclusion, equity, and diversity titles that we were able to add thanks to a Diversity and Inclusion Mini-Grant from the Office of Inclusion, Equity, and Diversity.

Other books purchased encompass a variety of topics and served to deepen our collection in all of the health science programs that we support.

## RICH WITH REFERENCE

Throughout the year the UTHSC Library was able to add three new database resources and numerous eBooks. One of these was none other than VisualDx.

VisualDx is an award-winning diagnostic clinical decision support system designed to enhance diagnostic accuracy, aid therapeutic decisions, and improve patient safety. Features include the world's best curated medical image library; smart search for chief complaints, diagnoses, and drug reactions; and custom patient-specific differential diagnosis builder.

The Library held a launch of the platform on February 9 with 147 attendees showing up to learn more about this new-to-UTHSC resource from VisualDx rep Amanda Moscicki. She discussed the

exciting features of VisualDx and answered the audience's questions. More than 400 library patrons explored VisualDx's diverse information during the initial campus launch.

**“I have found it enormously interesting. I have gotten lost in it and just read for two hours before taking any notes or anything... It's a very userfriendly product. It's just marvelous.”**

The database provides users with an unrivaled medical image library that allows you to view skin symptoms on both darker and lighter skin. This is a task that Dr. Linda Pifer, professor in the UTHSC Department of Diagnostics and Health Sciences, describes as time-intensive, saying, “I used to have to spend hours going through

Google and everywhere to find an appropriate image that would translate to people of color.” VisualDx also includes x-rays, MRI and other medical images alongside the overview of each condition.



### THE TEAM THAT MAKES IT HAPPEN

All of these fabulous resources don't just appear. It takes the hard work of the Electronic & Collection Services department to make them accessible to our patrons. Between working with different companies to set up our accounts, to cataloging, to interlibrary loan, to working through technical difficulties, you wouldn't be able to access any of these databases, eBooks, journals, and more without the hard work of this often behind-the-scenes crew.

Jess Newman is leading the way in Research Data Management service development including leading a search for an Assessment and Data Services Librarian.

### THE KEY TO THE DSM

In May 2022, the Library added PsychiatryOnline Premium to their list of databases. PsychiatryOnline Premium provides online access to a rich, well-rounded collection of psychiatry and psychology books. This comprehensive collection covers diagnosis and differential diagnosis, case vignettes to bring abstract concepts to life, multidisciplinary treatment guidelines, as well as the latest research—all within a single search and navigation interface that integrates journals and books.

This resource also includes access to the latest versions of the DSM.

### ONE UNIQUE YOU

ORCID provides a persistent digital identifier (an ORCID iD) that you own and control to distinguish you from every other researcher. The institutional membership makes it much easier for UTHSC researchers to integrate all of their scholarship under one standard ID.



# LIBRARY STAFF

## Administration

**Rick Fought**, EdD, MLIS  
Assistant Vice Chancellor  
rfought1@uthsc.edu

**G. Randall Watts**, MDIV, MS  
Associate Director  
gwatts3@uthsc.edu

**Carriann Bingham**, MBA  
Business Manager  
cbingha2@uthsc.edu

**Alicia Brookins**  
Accounting Assistant  
apalmer4@uthsc.edu

**Jennifer Langford**, CA, MLIS  
Archivist/Special Collections  
Librarian  
jwelch30@uthsc.edu

**Sarah Thompson**  
Communications Coordinator  
sthomp97@uthsc.edu

## Research and Learning Services

**Lin Wu**, MLIS  
Assistant Director for Research  
and Learning Services  
lwu5@uthsc.edu

**Annabelle Holt**, MSIS  
Research and Learning  
Services Librarian  
annabelle@uthsc.edu

**Hilary Jasmin**, MSIS  
Research and Learning  
Services Librarian  
hjasmin@uthsc.edu

**Delores Johnson**  
Evenings and Weekends Assistant  
dajohnson@uthsc.edu

**Jenessa McElfresh** MLIS  
Systematic Review Service  
Coordinator and Senior RLS Librarian  
jmcelfre@uthsc.edu

**Tamara Nelson**, MLIS, EdS  
Senior Research and  
Learning Services Librarian  
tnelso24@uthsc.edu

**Kaitlyn Ritacca**  
Sr. Reference Services Specialist  
kritacca@uthsc.edu

**Alicia Sanders**  
Evenings and Weekends Assistant  
asanders@uthsc.edu

**Jacqueline Smith**  
Sr. Reference Associate  
jsmit408@uthsc.edu

## Electronic and Collection Services

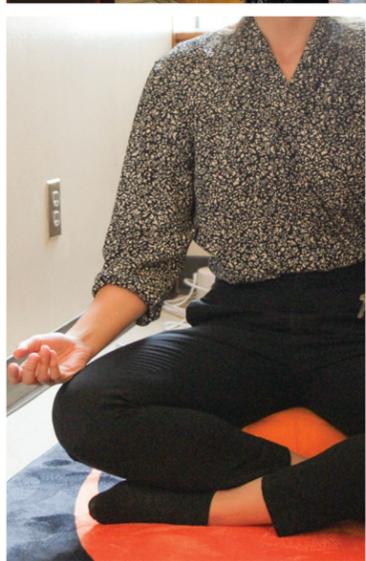
**Paul Gahn**, MLIS  
Assistant Director for Electronic  
and Collection Services  
pgahn@uthsc.edu

**Wanda Booker-Wade**  
ECS/Computer Information Specialist  
wbookerw@uthsc.edu

**Sarah Newell**, MLIS  
Assessment and Data Services  
Librarian  
snewell@uthsc.edu

**Jess Newman**, MSIS  
Research Data & Scholarly  
Communication Lead  
jnewman@uthsc.edu

**Carolyn Polk**  
ECS/Technical Services Assistant  
cpolk@uthsc.edu





THE UNIVERSITY OF  
**TENNESSEE**  
HEALTH SCIENCE CENTER.

**UTHSC HEALTH SCIENCES LIBRARY**

Alexander Building (Floor 2-5) | 877 Madison Ave  
Memphis, TN 38163 | 901.448.5634 | [library@utshc.edu](mailto:library@utshc.edu)

[uthsc.edu/library](https://uthsc.edu/library)