



# 2018 ANNUAL REPORT

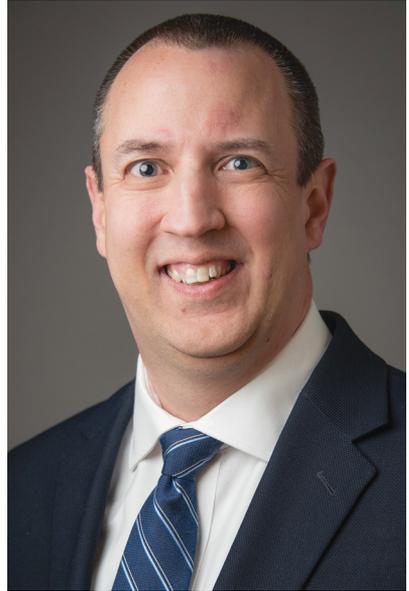
## OPENING STATEMENT

I am pleased to present this annual report and share the highlights and accomplishments from the 2017-2018 academic year. The library celebrated another productive and fulfilling year. We continued to expand upon the previous year's reorganization and made significant strides in expanding the resources and services we provide faculty, staff, and students. The support and guidance from University administration has been invaluable throughout the year.

Memorable moments from this past year include:

- A marked increase in the reference and consultation services provided by our Research & Learning Services department
- Electronic Collection Services increased the Library's digital presences by significant margins
- Archives hosted traveling medical libraries exhibits and guest lecturers
- Began nationwide searches for three Research & Learning Services Librarians
- Hired New Business Manager, Taylor Cupples, MPA

Looking forward to the upcoming year, we hope to continue increasing the library's presence on campus, furthering our support of the University's mission, and offering timely and valuable services to our faculty, students, and community.



Rick Fought, EdD, MLIS,  
Director



Randall Watts, MDIV, MS,  
Associate Director

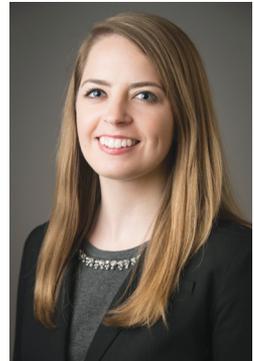
## RESEARCH AND LEARNING SERVICES

### Department Accomplishments:

- Created a Quality Enhancement Plan (QEP) Resource Portal to support the UTHSC educational program development and implementation towards Social Determinants of Health.
- Tested and implemented LibInsight, a statistic tracking system, to track, collect, and report department statistics.
- Updated and created additional content for a learning module via the Blackboard: Plagiarism: How to Avoid It. The module was included in the new student orientation for the College of Nursing and for some departments in the College of Health Professions.
- Updated the library's module for the UTHSC Fall 2018-2019 Online New Student Orientation via the Blackboard.
- Developed an onboarding information guide for the new Research and Learning Services librarians.



Lin Wu, MLIS,  
Assistant Director



Alex Quesenberry, MSIS,  
Assistant Professor

# 380

Literature Searches Completed

.....

# 1,640

Reference Contacts Completed

.....

# 642

Virtual Reference Contacts Completed

## ELECTRONIC COLLECTION SERVICES

### Department Accomplishments:

- Migrated integrated library system from Innovative Interfaces (opac.uthsc.edu) to KOHA open source system hosted by ByWater Solutions (libcat.uthsc.edu )
- Searched for new Sr. IT Technologist I and hired Paul Shipp
- Negotiated new 3 year agreement for Web of Science resulting in money saved and new content: Conference Proceedings Index and Data Citation Index
- Coordinated implementation of 3 WEPA print kiosks in library with all library computers
- All Electronic Theses and Dissertation links updated in libcat.uthsc.edu and worldcat.org from etd.uthsc.edu to dc.uthsc.edu



Paul Gahn, MILS,  
Assistant Director

**6%**

Increase in Library gate  
count (FY 2017 to FY2018)

**3.8%**

Increase in web page visits  
(FY2017- to FY2018)

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## ARCHIVES AND SPECIAL COLLECTIONS

### Department Accomplishments:

- The Library hosted the National Library of Medicine's traveling exhibit, *Binding Wounds, Pushing Boundaries: African American Contributions to Civil War Medicine*.
- In connection with the NLM exhibit, the department sponsored its inaugural lecture, presented by Dr. Timothy Fabian of UTHSC's Department of Surgery. Dr. Fabian's lecture was titled *The American Civil War: Hidden African American Contributions and Medical Advances*.
- Archives & Special Collections also curated an exhibit of materials from the collections, *The Natural Experiment: Medicine in the American Civil War, 1861-1865*.
- There were 19,154 downloads from UTHSC Digital Commons, the campus repository managed by the HSHC.
- The department completed 54 historical research requests.



Jennifer Langford, MLIS,  
Associate Professor

# **LIBRARY PRESENTATIONS AND PUBLICATIONS**

## **JOURNAL ARTICLES:**

- James Wheeler, **Lin Wu**, Robert E. Heidel and Martha Earl. "Assessment of Pharmacy Students Drug Information Skills and Self-Efficacy Perceptions through a Virtual Poster Session."
- Patricia F. Anderson, Skye Bickett, Joanne Doucette, Pamela Herring, Temey Lyons, Scott McLachlan and **Lin Wu**. "Identifying Emerging Technologies Through Text-Mining of PubMed Search Results: New Potential for Extracting Meaning."
- **Fought, R. L.** and Misawa, M. (2018) Accepting the challenge: What academic health sciences library directors do to become effective leaders. *Journal of the Medical Library Association*, 106(2), 219-226. doi: dx.doi.org/10.5195/jmla.2018.350
- Fan, S.C., **Fought, R.**, & **Gahn, P.** (2017) Adding a feature: Can a pop-up chat box enhance virtual reference services? *Medical Reference Services Quarterly*, 36(3), 220-228. doi: 10.1080/02763869.2017.1332143

## **MLA 2018:**

- **Quesenberry, A.C.**, Fan, S.C., **Fought, R.**, Jackson, G.D., Langford, J., Watts, G.R., **Wu, L.**, & Holloway, W. "Transforming anatomy education using virtual anatomy table services at the library." Poster presented at the 2018 Medical Library Association Annual Meeting, May 2018, Atlanta, Georgia.
- **Gahn, P.**, Fan, S.C., **Fought, R.**, Jackson, G.D., **Langford, J.**, **Quesenberry, A.C.**, Watts, G.R., & **Wu, L.** "From fee to free: Making Interlibrary Loan no charge (for patrons)." Poster presented at the 2018 Medical Library Association Annual Meeting, May 2018, Atlanta, Georgia.
- **Fought, Rick L.** and Mitsunori Misawa, "Path to Leadership: The Career Journey of Academic Health Sciences Library Directors" at the Medical Library Association Annual Conference, Atlanta, GA, May 21, 2018. Delivered paper.
- Anderson P.F., Shannon C., Bickett S, Doucette J., Herring P, Kepsel A., Lyons T, McLachlan S., **Wu L.** Systematic Reviews and Tech Mining: A Methodological Comparison with Case Study. *Research Synthesis Methods*. 2018 Aug 21. doi:10.1002/jrsm.1318.

CONTINUED

## PRESENTATIONS AND PUBLICATIONS CONTINUED

- Farooqui M.T., Khan M.A., Cholankeril G., Khan Z., Mohammed Abdul M.K., Li A.A., Shah N., **Wu L.**, Haq K., Solanki S., Kim D., Ahmed A. "Marijuana is not Associated with Progression of Hepatic Fibrosis in Liver Disease: A Systematic Review and Meta-analysis." European Journal of Gastroenterology & Hepatology. 2018 Sep 18.

## SC/MLA 2017:

- **Wu L., Fought R., Langford J., Quesenberry A.**, Turner R., Watts G.R. "Library Statistical Data Collection Redesign: Catching Every Tick Mark." Poster presentation at the 2017 SC/MLA annual meeting in Orlando, FL.
- **Langford, J.** "Making the Old New Again: Re-establishing Special Collections in a Health Sciences Library." Presentation at the 2017 SC/MLA annual meeting in Orlando, FL.

## KUDOS

- Lin Wu named Academic Librarian of the Year by the Southern Chapter of the Medical Library Association
- Lin Wu accepted to "Leadership Institute for Academic Librarians" by Harvard University Graduate School of Education
- Alex Quesenberry received the Ysabel Bertolucci Annual Meeting Grant for Nursing, Allied Health, Consumer Health, or International Librarianship from the Medical Library Association
- Jennifer Langford served as Faculty Senate Secretary July 1, 2018-June 30, 2018
- Jennifer Langford began two-year term as Memphis Area Library Council President in May 2018
- Paul Gahn appointed to Tenn-Share board as special libraries board representative
- Paul Gahn awarded Memphis Area Library Council Award of Excellence



CELEBRATED NATIONAL LIBRARY WORKERS DAY (APRIL 10)



RETIREMENT OF RESEARCH & LEARNING SERVICES LIBRARIAN,  
GWEN JACKSON AFTER 39 YEARS OF SERVICE

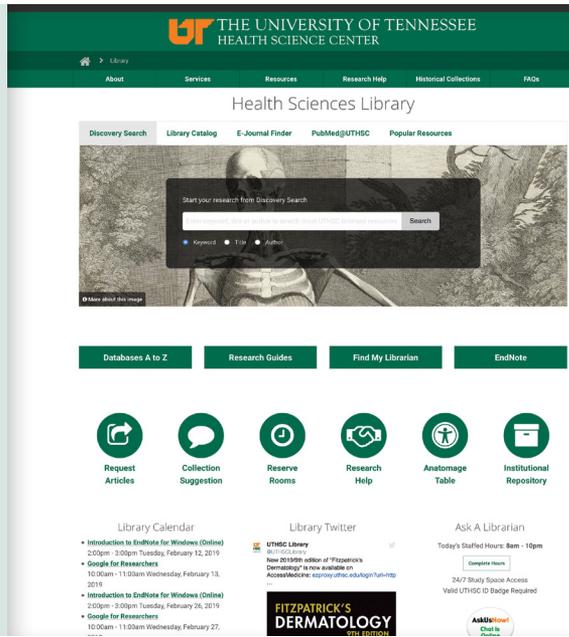


PI DAY (MARCH 14)



# WEBSITE UPDATE

The library went live with a redesigned homepage in August 2018. Assistant Director Paul Gahn led a committee of library faculty and staff who worked closely with the university's Office of Information Technology over the course of several months to produce a clean, modern, organized, and intuitive homepage. The new homepage utilizes the university's OU Campus content management system to provide users with quick access to the library's collection and information about the library's spaces and services. It also includes social media feeds from the library's newly refreshed Twitter, Facebook, and Instagram accounts and incorporates images from the library's historical collections.



# FIRST ANNUAL LIBRARY RETREAT FOCUSING ON TEAM BUILDING



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please consider donating to the UTHSC Library Development Fund.

[uthsc.edu/library/give](https://uthsc.edu/library/give)

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