

HEALTH SCIENCES LIBRARY

ANNUAL REPORT
2016-2017



THE UNIVERSITY OF
TENNESSEE
HEALTH SCIENCE CENTER.

UNIVERSITY OF TENNESSEE



It has been my honor and pleasure to lead our library through a period of significant change over this last year. We completed a comprehensive reorganization of the library, worked together to chart a new course with our strategic planning committee, and even changed our name! The reorganization has allowed us to focus more of our attention to our services and expanding what we have to offer our faculty, students, and community. We still have much we want to accomplish, but it is great to take this time to recognize the progress that has been made. Of course, we could not do any of this without the wonderful leadership and support we receive from our University administration.

I am proud to present this report highlighting a few of our most significant accomplishments and advances from this past year.

- We are experiencing record numbers of students using the library!
- Our interlibrary loan statistics continue to rise since making this service free for faculty and students. We also implemented a new ILL system to make these transactions faster and easier for our users.
- In partnership with our Student Government Association Executive Council, we were able to purchase a 3D anatomy table for the library to assist students and faculty with anatomy education on campus.
- Increased the size of our Research & Learning Services department to better meet the library instruction and service demands of the campus.

As we start the new year, we look forward to furthering our contributions to the campus, forging new partnerships with other campus units, and doing our part to advance the mission of the University.



Dr. Rick Fought, EdD, MLIS, AHIP

LETTER FROM THE DIRECTOR

A photograph of the University of Tennessee Health Science Center. In the foreground, a light-colored stone wall features the text "THE UNIVERSITY OF TENNESSEE HEALTH SCIENCE CENTER" in dark, serif capital letters. Below the text are two black rectangular light fixtures. A row of purple flowers runs along the base of the wall. In the background, a large, multi-story brick building with white window frames and arched windows is visible. Several black lampposts with white globe lights are positioned in front of the building. Green trees and bushes are scattered throughout the scene.

THE UNIVERSITY OF TENNESSEE
HEALTH SCIENCE CENTER

AT A GLANCE

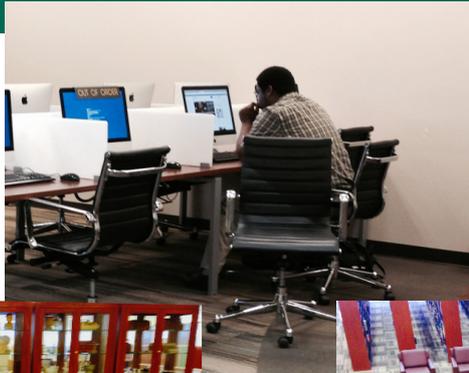
The library gate count increased **43%**

265 eBooks were added to the collection

Interlibrary Loan usage increased **197%**

1,249 reference questions were answered





HIGHLIGHTS FROM THE YEAR



JULY

Dr. Tom Singarella retired after serving as the Library Director since 1994.



*The library is
the heart of the
campus*

AUGUST

The library welcomed new and returning students to campus for the fall semester.

At orientations, library staff provided information about resources and services to 650 new students!



SEPTEMBER

Student workers were hired at the library for the first time.

The library hosted the Memphis Area Library Council (MALC) meeting and invited Cindy McMillion to speak about *Connecting Memphis*, a community storytelling project.



OCTOBER

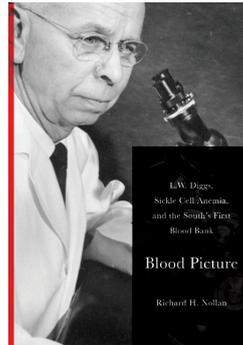
Library faculty headed to Greenville, SC to represent UTHSC at the 66th Annual Meeting of the Southern Chapter/Medical Library Association.

- Web Services Librarian **Caroline Fan**, Director **Rick Fought**, and Assistant Director for Electronic and Collection Services **Paul Gahn** presented a poster titled, *Adding A New Feature: Can a Pop-up Chat Box Enhance Virtual Reference Services?*
- Sr. Research & Learning Services Librarian **Gwen Jackson** and Research & Learning Services Librarian **Zeb Mathews** presented a poster titled, *How May I Assist You: Implementing a Successful Single Service Desk.*

NOVEMBER

G. Randall Watts, M.Div, MS is hired as the Associate Director of the library.

The library participated in the campus Tech Fair.



DECEMBER

Dr. Richard Nollan retired after 30 years of service. The library celebrated him with a party and booksigning for his newly published book, *Blood Picture*.

Paul Gahn is hired as the Assistant Director for Electronic & Collection Services.

JANUARY

The results from the Library Trends survey were published. Responses guided the direction of the library to better serve users.

Rick Fought, Ed.D., MLIS, is hired as the Library Director.



FEBRUARY

The Research & Learning Services department produced the HIGHEST number of literature searches for the entire year!

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*The library
provides an
invaluable
service!*

-

**UTHSC
Faculty
member**

MARCH

Lin Wu, MLIS, is hired as the Assistant Director for Research & Learning Services.

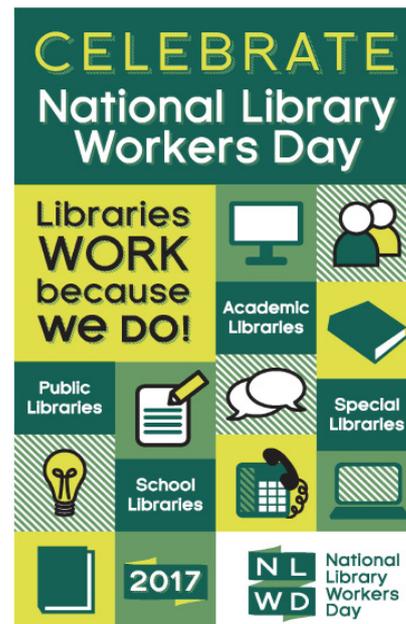


Faculty and staff represented the Library at the Faculty Resource Fair.



APRIL

On April 11, the library celebrated National Library Worker's Day, which honors staff, users, administrators, and Friends of the Library.



MAY



A new Interlibrary Loan system, ILLIAD, was implemented at the library.

Library faculty traveled to Seattle, WA to represent UTHSC at the 117th Annual Meeting of the Medical Library Association in Seattle, WA. UTHSC Library faculty contributed six presentations, posters, and talks:

- *Accepting the Leadership Challenge: What Academic Health Sciences Library Directors Do to Become Effective Leaders*
- *Text-Mining PubMed Search Results to Identify Emerging Technologies Relevant to Medical Librarians*
- *What Roles Do Chinese Health Sciences Libraries Play in Their Nation's Cigarette Smoking Public Health Crisis?*
- *Developing a Model for Faculty Scholarly Metrics Services across Diverse Health Sciences Audiences: From Dreaming to Doing.*
- *Gamification of Student Learning Assessment in an Online Graduate-Level Health Informatics Course*
- *Dream, Dare, Do: Rethinking Library Strategy*

JUNE

Alexandria Quesenberry, MSIS, was hired as a Research & Learning Services Librarian.

The Anatomage Virtual Anatomy Table was added to the library.





ANATOMAGE TABLE



”
*True human
anatomy in a life-
sized scale!*

Thanks to a collaboration with the Student Government Association Executive Council, the library was able to purchase an Anatomage Table, a sophisticated anatomy education resource that provides many options for viewing and dissecting detailed anatomy models using an intuitive touch screen interface.



HEALTH SCIENCES HISTORICAL COLLECTIONS

The mission of the library's Health Sciences Historical Collections is to collect and preserve materials documenting the history of UTHSC as well as the history of the health sciences and its practitioners in the Memphis region.



As part of the library's recent overall renovation, the historical collections gained additional storage and workspace with climate controls and shelving that meet national archival standards. Five new exhibit cases were also purchased to display materials from the collection.



The historical collections include over 3000 rare and antiquarian medical books donated by Dr. Simon Bruesch, manuscript collections documenting the work and careers of UTHSC faculty members, more than 1000 artifacts, and materials documenting the history of UTHSC.



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