

## HeartCode® ACLS & BLS Instructions

**\*\* Internet Explorer (IE) is the preferred browser for Healthstream, the platform for HeartCode® courses. Please be sure you are using IE  and not Microsoft Edge .**

Popup blockers should be disabled and Active X should be allowed. You can check the readiness of your computer and browser by [clicking here](#).

1. Please request ACLS and/or BLS from the CHIPS website: [www.uthsc.edu/simulation/](http://www.uthsc.edu/simulation/)
  - a. Click on the Heartcode ACLS/BLS tab at the top of the page.
  - b. Fill out a request form.
  - c. Requests will be answered within 48 hours.
  
2. If you have a Healthstream login:
  - a. And remember your User ID and Password, go to Step 3 below.
  - b. And do not remember your Password, go to <http://www.healthstream.com/hlc/uthsc> and choose "Password Reminder" or "Forgot your password". Then go to Step 3 below.
  - c. And do not remember your User ID, email [simulate@uthsc.edu](mailto:simulate@uthsc.edu).
  
3. If you **do not** have a Healthstream login:
  - a. Go to <http://www.healthstream.com/hlc/uthsc>
  - b. Select "First time students click here to register"
  - c. Create a User ID and Password. **It is highly suggested that you use your UT NetID as the User ID.**
  
4. Online course completion:
  - a. The course can be accessed by logging into <http://www.healthstream.com/hlc/uthsc> and selecting the "My Learning" tab. (Depending on the version, this tab may be labeled "To-Do").
    - i. According to the American Heart Association, the online portion for BLS takes 1-2 hours to complete while the online portion for ACLS takes 6-7 hours to complete. Often, however, times are less depending on your background and experience.
  - b. Once the course is completed, complete the Evaluation and CME forms online. **Both must be completed in order to advance. Please be sure to select the self-guided (manikin activity) option before beginning the skills check off session.**
  
5. Hands-On Session:
  - a. Hands-On Session must be performed at a skills station. Skills stations are accessible 24/7, are self-guided, and do not require a staff or faculty to be present.
    - i. Skills stations are located in the General Education Building (GEB), 8 South Dunlap Street, room B355 and can be accessed with UTHSC ID 24/7. Round black keyfob is required for access. These can be obtained from campus police.
  - b. Instructions for use will be provided at the skills station.
    - i. For technical difficulties using the skills station, please Email [simulate@uthsc.edu](mailto:simulate@uthsc.edu) or call 448-9746
    - ii. Simulation program staff are only available to address technical difficulties during normal business hours.
  
6. Effective September 1, 2018, physical cards will terminate and eCards will be available. eCertificates and eCards will be accessible upon course completion via the Resuscitation Cards link under the Profile tab. For a short informational video, please visit <https://vimeo.com/285335925>.