



DEPARTMENT OF VETERANS AFFAIRS
Medical Center
1030 Jefferson Avenue
Memphis, Tennessee 38104

In Reply Refer To: 614/118

From: Associate Director Patient Care Services/ Nurse Executive

Subj: Welcome to the Memphis VA Medical Center

To: Medical Residents and Trainees

1. We are excited to have you join us in the city famous for its barbeque! We realize this is a new journey for you. There will be questions about processes, contacts for the many services we provide, and day-to-day activities. As a member of your healthcare team, we pride ourselves in providing the best care to our Veterans, while partnering with you to make life a bit easier. In addition to medical needs, our Veterans are a unique population with psychosocial and socioeconomic characteristics to consider. We are well-equipped to manage from a Whole Health perspective through the continuum of care.

2. Please know we are here to support you. There is a Nurse Manager on each unit and a Nursing Supervisor available 24/7.

3. Thank you for choosing the Memphis VAMC. We look forward to enhancing your experience to ensure the best patient outcomes for our Veterans.

Best wishes,

A handwritten signature in blue ink that reads "Angela Malik".

Angela Malik, DNP, RN, NE-BC, CPHQ
Associate Director for Patient Care Services/ Nurse Executive