

## **2020-2021 UT GME Orientation Packet for the Memphis VA Medical Center:**

Welcome to the Memphis VA Medical Center. Due to the COVID-19 Pandemic, we are conducting a virtual orientation this year. Included in this orientation packet is a Power Point presentation that will introduce you to the Memphis VAMC and will provide some essential information for training at the facility. Please use this presentation as a reference for yourself prior to rotating at our hospital. Supplemental information is also included for you to review at your convenience.

We are very pleased that you will be training at the Memphis VA Medical Center.

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Associate Chief of Staff for Education

Memphis VA Medical Center

- **2020-2021 GME Introduction to the Memphis VA Medical Center Power Presentation:**
  - The VA Mission
  - Clinical Services, Education, Research
  - Getting Started- Computer Access, Remote Access
  - Call Rooms and Food
  - Important Policies while training at the VA
  - Patient Privacy
  - COVID-19: Policies and Procedures
  - Health Information Management Service (HIMS): Documentation Tips and Policies at the Memphis VA Medical Center
  - Military Health History
  - Police Services: Parking, Safety, How to Report concerns
  - Quality Management and Patient Safety- How to report Patient Safety Concerns.
  - VA Nursing
  - Feedback on your Training Experience
  - VA Health Care Careers
  - Important Contacts
- **Welcome Letter to Residents and Trainees from Dr. Angela Malik, Nurse Executive and Associate Director for Patient Care Services**
- **JSPR Reporting Instructions and Complete Instructions Presentation (2 Documents)**
- **Memphis Map for Guest Parking**
- **Military Health History Card**
- **Total Rewards Brochure- For those interested in VA Careers**