



REPORTING PATIENT SAFETY EVENTS (JPSR)

Shannon Cutliff, MSN, RN
Patient Safety Manager
Ext. 5816

Martha Ecker, MSN, RN
Patient Safety Specialist
Ext. 6393

Speak Up and STOP THE LINE because My Voice Matters

PATIENT SAFETY REPORTS (PSR)

- Why are they important?
- What should be reported?
- Who can report?
- How is a concern reported?



CARE Line
ext 2273



**Culture of
Safety**

WHAT SHOULD I REPORT?

Anything that places our Veterans at risk while receiving care!

- Unexpected outcome of a procedure
- Missed testing, medications, labs, etc.
- Falls, Elopements, Medication errors
- Potential errors caught before occurrence
- Events shared with staff when care was received in the community

JOINT PATIENT SAFETY REPORTING (JPSR)

Quick Links

AMP	Per Diem Rates
BMS	RAMP Search
CDN	SAIL
Citrix StoreFront	SDS
Concur Travel	SharePoint Ticket
Conf Guidance	TMS (Training)
DBRS	TSP
ECOMP	VANTS
EDIS	VA Insider
eOPF	VA Pulse
ePAS	VERA
IPEC	VATAS (Leave)
IPBS	VATAS SharePoint
Joint Patient Safety Reporting System	VetPro
VA Leaf Launchpad	VISTAU
MyHealthVet	V9 Data Request
myPay	VSSC
Natl Resource Dir	Diffusion of Excellence HUB
OQP	

Things to Remember

- Will need to enter your email address the first time you access the system
- Requires PIV card to access because it is a secure system

Step 1



JPSR

Please select the agency where the patient safety event occurred.



Department of Defense



Transportation Command
Patient Movement
(Not for VA use)



Department of Veterans Affairs

Step 2



ENTER THE REQUESTED INFORMATION

Step 3



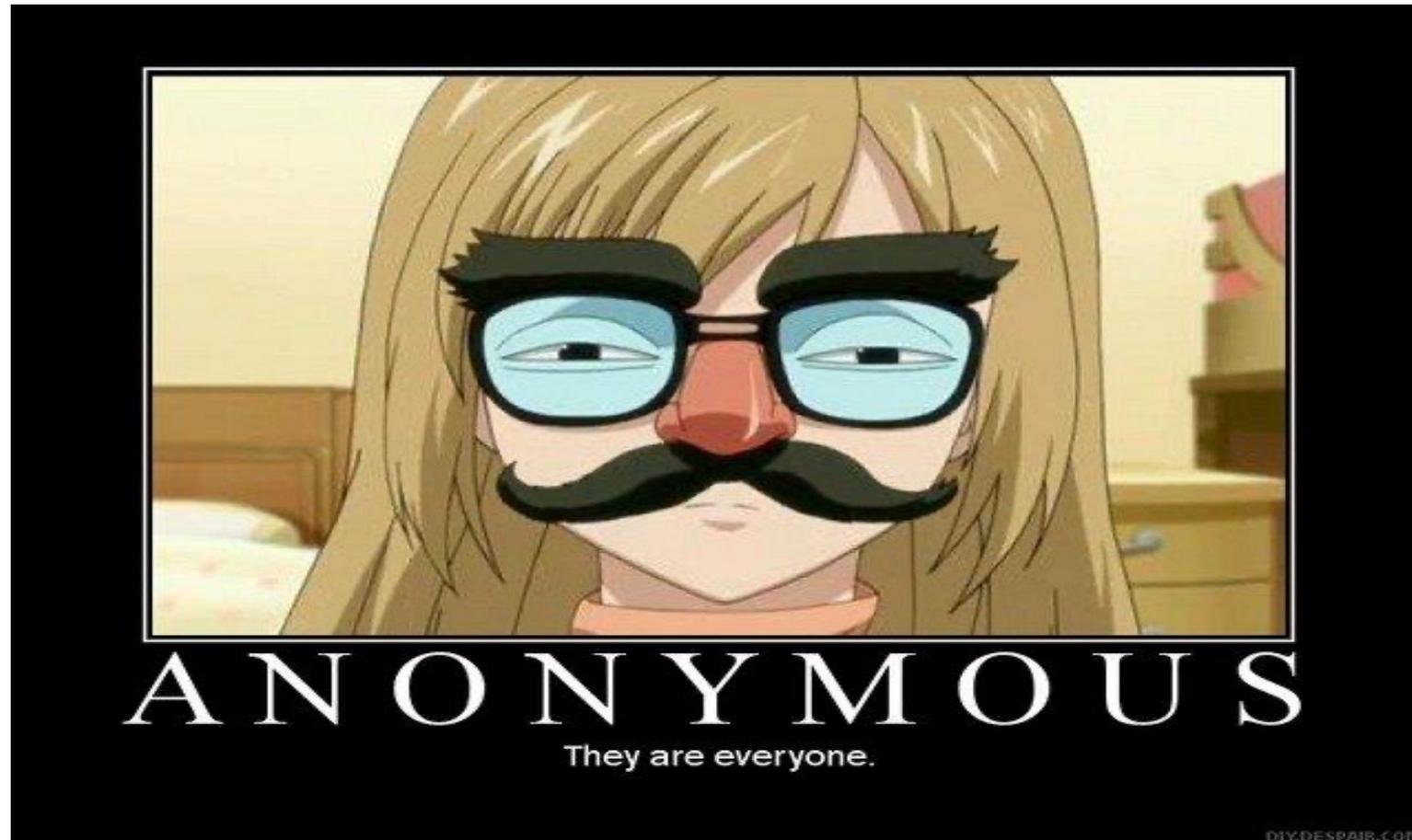
Anything with a ***red asterisk**
MUST be completed!

Reporter detail	
Staff type initiating the report?	<input type="text"/>
Details of person reporting the event.	
Reporter	
Last Name	Cutliff
First Name	Shannon
E-mail	shannon.cutliff@va.gov
If you wish to receive an e-mail confirmation please enter your work (.gov) e-mail address here.	
When did the event occur?	
* Event date (MM/dd/yyyy) ?	<input type="text"/>
* Event time (hh:mm) (24 hour local time)	<input type="text"/>
Where did the event occur?	
* Campus (VAMC/CBOC/Clinic) Please select the location where the event occurred	<input type="text"/>
* VA Medical Center	<input type="text"/>
* VISN	<input type="text"/>
* Department of Veterans Affairs	<input type="text"/>
* Department/Service Line	<input type="text"/>
* Clinic/Unit	<input type="text"/>
* Location Type	<input type="text"/>
Was the patient in transit?	<input type="text"/>

What were the details of the event?	
Answering Yes or marking the checkbox in this section will open additional sections on the form.	
* Event description ? Enter facts, not opinions. Enter details that will help the reviewer understand the event. Do NOT enter names of people or other identifying information.	<div style="border: 1px solid gray; padding: 10px; text-align: center;"><h3>Most important section!</h3></div>
* Was this a patient safety event or a near miss/close call? A Close Call is an event or situation that could have resulted in an adverse event, but did not, either by chance or through timely intervention. Such events have also been referred to as "near miss" incidents.	<input type="radio"/> Patient Safety Event <input type="radio"/> Near Miss/Close Call
* Was a patient involved? Answering Yes to this question will open a new section for entering patient details.	<input type="text"/>
Are there any documents to be attached to this record?	<input type="checkbox"/>
DO NOT PRINT! All information is subject to the Privacy Act of 1974, 5 USC 552 and 10 USC 1102. This is a patient safety assurance document. This data is protected by 38 USC 5705 and is considered sensitive, confidential, and exempt from public release.	
The documents, records and other information contained herein, which resulted from the quality improvement or patient safety process, are confidential and privileged under the provisions of 38 U.S.C. 5705, and its implementing regulations. This material cannot be disclosed to anyone without authorization provided for by law or its regulations. The statute provides for fines up to \$20,000 for unauthorized disclosure.	
<input type="button" value="Save"/> <input type="button" value="Cancel"/>	



ALL REPORTING CAN BE ANONYMOUS



Simply enter 'FEAR' as the reporter name in JPSR.

THE LIFE OF A PSR

