

Key Information LeBonheur	Name of Program/software	Key Contacts	Phone	URL if applicable	Room number if applicable
How do you call a Code	Press the blue code button on the wall by head of the patient's bed to call a "Harvey Team"	Patient's nurse/charge nurse	n/a	n/a	n/a
What do you do if you get a needle stick or exposure to Blood Borne Pathogen (BBP)	1) Call Associate Health first	n/a	(901) 287-6327	<a href="http://mlh.gomolli.org/articles/occupational-exposures-to-blood-or-body-fluid">On Molli: http://mlh.gomolli.org/articles/occupational-exposures-to-blood-or-body-fluid</a>	850 Poplar Ave Building #2 Associate Health
	2) If after hours and on weekends, report to the ED	n/a	n/a	n/a	By the front entrance of MUH
	3) Contact UT University Health the next day to schedule follow-up appointments	n/a	(901) 448-5630	<a href="http://www.uthsc.edu/univheal/">http://www.uthsc.edu/univheal/</a>	910 Madison Ave. Suite 922, Memphis, Tennessee 38163
How do you report an "Adverse Event, Near Miss or Close Call"	Safeguard (RL Solutions)	Elesia Turner, Director of Risk Management	901-287-4573	n/a	850 Poplar Ave Building #2 Quality Improvement
Who do you contact for data needs regarding Quality Improvement	n/a	Donna Vickery, Director of Quality Improvement	901-287-5137	n/a	850 Poplar Ave Building #2 Quality Improvement

<p>What are the Key Quality Priorities at this facility (e.g. Sepsis prevention)</p>	<p>1. Reduce UNSAFE transfers by improving situational awareness  2. Reduce sepsis mortality, overall mortality, readmissions  3. Improve safety with work through Children's Hospital's Solutions for Patient Safety national network including HACs, HAIs and nursing indicators  a. HAC (Hospital Acquired Conditions) &amp; HAI (Hospital Acquired Infections) like VTE, Readmissions CLASBI, CAUTI, VAP,</p>	<p>1. William May, CMO  William.May@lebonheur.org  2. Donna Vickery, Director, Quality Improvement</p>	<p>901-287-6732  901-287-5137</p>	<p>n/a</p>	<p>1. Research Tower: Administration  2. 850 Poplar Ave Building #2  Quality Improvement</p>
<p>Committees/groups/task forces for patient safety and or quality improvement and what/where/when are they available for resident/fellow participation</p>	<p>Safety Operations Council: 2nd Wednesday of the month;7am (location subject to change)</p>	<p>Donna Vickery, Director of Quality Improvement</p>	<p>901-287-5137</p>	<p>n/a</p>	<p>Lobby Community Room</p>
	<p>Quality Council: Lobby Community Room/4th Friday of the month/7am (date varies if month has a holiday)</p>	<p>Donna Vickery, Director of Quality Improvement</p>	<p>901-287-5137</p>	<p>n/a</p>	<p>Lobby Community Room</p>
	<p>Various quality projects for HAC, HAI vary in meeting schedules - based on availability of key</p>	<p>Donna Vickery, Director of Quality Improvement</p>	<p>901-287-5137</p>	<p>n/a</p>	<p>Varies</p>