

Quality Improvement and Patient Safety Day 2022



#### Increasing the Rate of Venous Thromboembolism Chemoprophylaxis Using the EMR

Presented by: Aaron B. Pollock, M.D. PGY-2 Attending: Robert A. Maxwell, MD, FACS

#### **AIM Statement**

To have a 10% increase in the rate of venous thromboembolism chemoprophylaxis administration at our institution by august 2023





# Background

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- Venous thromboembolic (VTE) events are defined as:
  - Deep Vein Thrombosis
  - Pulmonary Embolisms
- Inpatient VTE is a preventable cause of morbidity and mortality
- American Heart Association Call to Action reduce VTE by 20%
- In 70% of patients that have a VTE event, at lease one dose of VTE prophylaxis was missed
- Prophylactic Lovenox or Subcutaneous Heparin (SQH) can reduce VTE events by 60%
- At John's Hopkins Hospital, 30% of prescribed VTE prophylaxis not administered

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American Heart

**Association**®

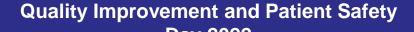
#### Problem

- Prescribed Lovenox or SQH is not administered
  - Majority due to patient refusal or nursing withholding
- Patient education reduces refusal
- Nursing education increases administration
- Hospital-wide nursing and patient education is labor intensive and expensive











# Hypothesis

Electronic medical record (EMR) prompts may be a useful tool to decrease withholding of critical VTE prophylaxis medication.





## **Pre-intervention analysis**

- Erlanger Baroness Hospital August 2020-August 2021
- 16740 patients receiving VTE prophylaxis were reviewed
- 78% were prescribed Lovenox
- 36% of prescribed doses of VTE prophylaxis were not administered









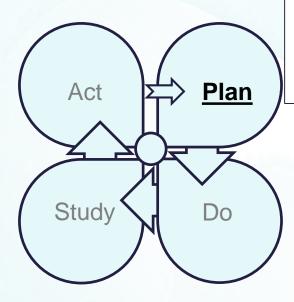
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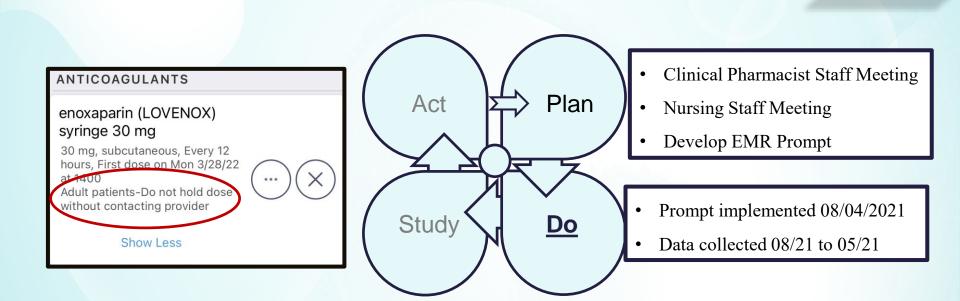




- Clinical Pharmacist Staff Meeting
- Nursing Staff Meeting
- Develop EMR Prompt









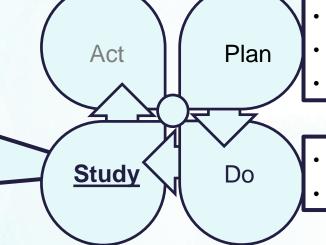
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Postintervention analysis:

- 3631 patients were reviewed
- 81% were prescribed Lovenox
- 31.6% of doses were missed
- MAR Hold most common



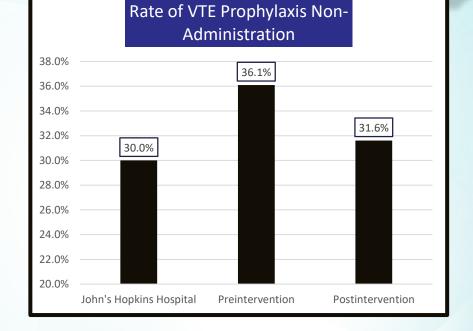
- Clinical Pharmacist Staff Meeting
- Nursing Staff Meeting
  - Develop EMR Prompt
  - Prompt implemented 08/04/2021
- Data collected 08/21 to 05/21





## **PDSA Cycle One:** <u>Results</u>

4.5% increase in VTE prophylactic medication administration rate in just two months of intervention!

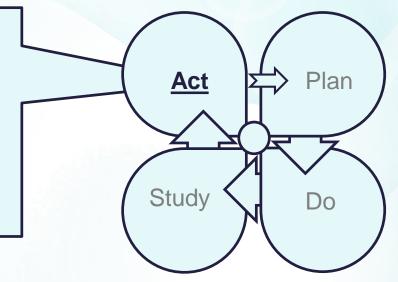






Proposed project improvements and future plans:

- Make prompt a hard stop
- Nursing education at monthly staff meetings
- Evaluating MAR Hold effectiveness
- Increase frequency of PDSA analysis





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#### Discussion

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- Aim to have 10% decrease in withholding, we obtained 4.5% in two months → 5.5% room for improvement
- A sustainable, low-cost intervention with high reward
- Barrier to project progression: Hard-stop in Epic is technically challenging
- Unresolved Issues: reason for medication withholding is not statistically significant
- Cycle Two in planning stage



## Conclusion

# EMR prompts is effective at decreasing the rate of missed VTE prophylaxis administration



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# **Thank you! Questions?**

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