

Erlanger Information Technology for Physicians and APPs New UT GME Orientation 2022

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Officer

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Topics

- Access to electronic systems
- Remote Access
- Mobile Apps
- How to get help
- Cyber Security

Access begins with the right form

Reference latest revision here: EHSIntranet > Support Document Library > IT Forms & Guides

EHS Information Systems Access Request

Items in bold must be completed if applicable to the individual

| | | | | | |
|---|---|---|--|---|--|
| Request Type: Choose Type | | <input type="checkbox"/> EHS Employee <input type="checkbox"/> Leadership Forum | | <input type="checkbox"/> Student- Choose an item <input type="checkbox"/> Resident | |
| <input type="checkbox"/> Vendor/Affiliate/3rd Party RUA (pg.2) required, *Blue=Required | | <input type="checkbox"/> Medical Staff Choose Type | | *Red=Required *Last NPI number | |
| Last Name: | | First Name: | | Middle Initial: | |
| Employee/EOL ID (5 digits): | | Non-Employee (Last 4 of SSN): | | Medical Affairs ID: | |
| Job Title: | | Cost Center: | | Department: | |
| 3rd party Meditract#: | | 3rd Party Company Name: | | 3rd Party Company Main Phone & Direct Extension: | |
| 3rd party Email Address (If applicable) | | 3rd party length of access (180 Days Max) | | | |
| Primary Workplace Location: Choose an item Other: | | | | | |
| Security Question: Check one of these: <input type="checkbox"/> What is your mother's Maiden name? <input type="checkbox"/> Where were you born? | | | | | |
| Security Answer to selected question above: | | | | | |
| Access Needed : (Check all boxes that apply) | | | | | |
| <input type="checkbox"/> Mobile Vitals/ Dynamap | <input type="checkbox"/> Network Login <input type="checkbox"/> Email <input type="checkbox"/> Skype(Basic) <input type="checkbox"/> Mobile Email Access *Provide justification below in Additional Info: | <input type="checkbox"/> Athena <input type="checkbox"/> CPSI | <input type="checkbox"/> Meditract <input type="checkbox"/> ComplyTrak | Peoplesoft Fin, Peoplesoft HR, ImageNow, Taleo, Kronos **Lookup ERP request form on Intranet | |
| <input type="checkbox"/> Sharepoint Indicate Site/Library in additional info | <input type="checkbox"/> Omnicell <input type="checkbox"/> Pyxis | <input type="checkbox"/> Bedmaster <input type="checkbox"/> Alarm Navigator <input type="checkbox"/> Obix | <input type="checkbox"/> CareStream PACS <input type="checkbox"/> Sectra PACS | <input type="checkbox"/> Remote Access – Explain justification Additional Info. <input type="checkbox"/> VPN <input type="checkbox"/> VDI (VMWare Virtual Desktop) RUA (pg.2) required eSafe : Look up eSafe Sign-on request form. | |
| <input type="checkbox"/> Dragon | <input type="checkbox"/> Xcelera/SCV/Xper <input type="checkbox"/> GE Muse | <input type="checkbox"/> Provation | <input type="checkbox"/> Aria <input type="checkbox"/> MIM | OTHER: | |
| <input type="checkbox"/> East Responder 5 Nurse Call | <input type="checkbox"/> BoxCloud (File Share) | <input type="checkbox"/> Imprivata EPSC <input type="checkbox"/> Imprivata SSO | | | |
| Fileshares: (List the full path: \\servername\filesharename - (P) or (W) is not the path) | | | | | |
| (List Name or ID of Employees to copy or in Job Previously): | | | | | |
| <input type="checkbox"/> Epic Eastern Time | <input type="checkbox"/> Non-Employed/Non-Billable | <input type="checkbox"/> Epic Application(s): | <input type="checkbox"/> Epic/eChart for Administrators/ Managers | | |
| <input type="checkbox"/> Epic Central Time | <input type="checkbox"/> Order and Referring Only | <input type="checkbox"/> Haiku/Canto | <input type="checkbox"/> Secure Chat | | |
| Additional/Other Information: (For Example: What specific systems/applications are needed remotely? Any other key information?) | | | | | |
| I verify that this client has been trained and has passed any test(s) for access to requested systems. In addition, I attest that this Access Request provides the minimum access required for this job role. | | | | | |
| Manager/Director/Corp Sponsor Signature: _____ | | | | | |
| Date Submitted: | Manager/Director/Corp Sponsor Printed Name: | | | Phone Number: | |

Form must be latest revised form available on EHSIntranet and signed/authorized by the Manager/Director.

Email completed form to service@erlanger.org

If you do not receive an automated email containing a case number from the service desk within 4 hours call 423-778-8324.

Updated 5/13/21

Reference latest revision here: EHSIntranet > Support Document Library > IT Forms & Guides



Remote User Agreement

Individuals who are approved to perform Erlanger Health System (EHS) job functions from home or a location outside EHS must remotely access EHS information electronically to perform such job functions, must understand and agree to the conditions listed below.

By signing this document, I understand and agree to the following: *Initial after each numbered item.*

- I will not share or discuss individual health information or confidential business information with:
 - anyone who is not authorized to access or does not have a legal "need-to-know" such information (i.e., they do not need this information in order to perform their jobs or make care decisions on behalf of a patient.)
 - anyone in a public area where unauthorized people can overhear.
- I will not, under any circumstances, request, retrieve or use patient or employee health information or utilize EHS-owned equipment for purposes other than those required by my job. Further, when requesting, retrieving or using patient or employee health information, I will make reasonable efforts to limit such health information to the minimum necessary to accomplish the intended purpose of my request, retrieval or use and that which is required by my job. I will specifically not use any personal e-mail account for the transmission or storage of any patient health information.
- I will not store individual patient or employee health information on the computer I use for remote work or on any remote storage device unless the data has been encrypted and rendered unreadable by unauthorized persons.
- I understand that my personal access code(s), access card(s), computer ID(s) and password(s) are as effective as my personal signature and are legally binding. They authorize me to view and use confidential patient and/or employee information as required for my job only. I am liable for all information security violations which occur under my access code/card/computer ID/password. I will not share my access code/card/computer ID/password with any other person.
- I will log off prior to leaving any computer unattended in a publicly accessible area.
- I specifically acknowledge that I am liable for damages to any computer equipment loaned to me by EHS for the purposes of this remote job function.

I understand that I must sign this agreement in order to work at (or in association with) Erlanger Health System electronically from a remote location. I understand that violation of this agreement may result in disciplinary action, up to and including termination of employment or suspension and loss of privileges and may, under federal or state law, result in individual civil or criminal penalties.

Signature of User of Erlanger Health System Information

Date

Printed Name

Employee ID (if employee)

Department Manager: Submit this form along with the access request form to the Technology Management Department for approval. Approved forms will be forwarded to the Service Desk. Denied requests will be returned to the department manager.

Revised:
05/13/2021

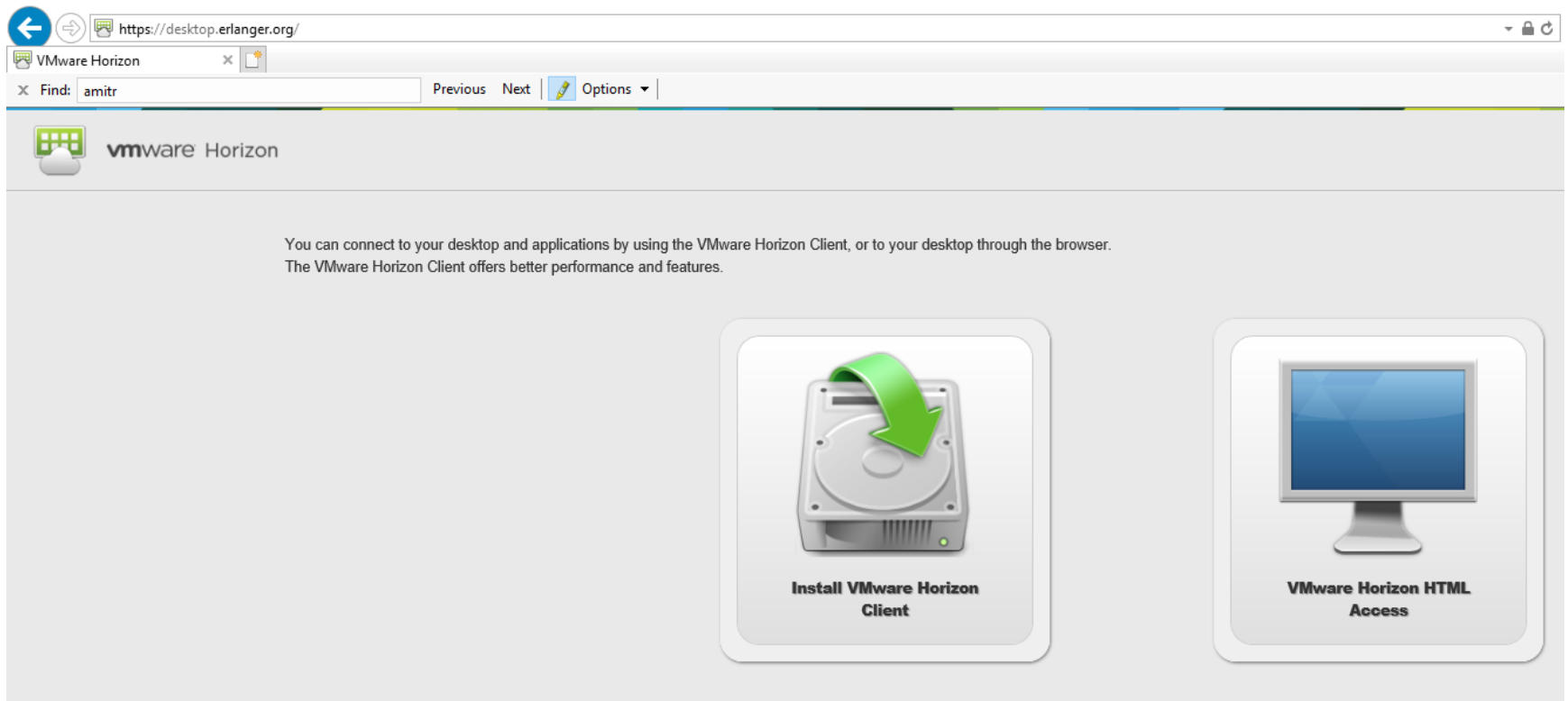
Reference latest revision here: EHSIntranet > Support Document Library > IT Forms & Guides



VPN vs VDI

- VPN: Virtual Private Network
 - Connect to services remotely such as Outlook and eChart/Epic if using an Erlanger device remotely outside of the Erlanger network
 - Connect to a physical computer assigned to you
- VDI: Virtual Desktop
 - Connect to virtual desktop to run Erlanger applications such as eChart/Epic, OWA/Webmail, etc

Go to <https://desktop.erlang.org> to get the VMware viewer



OR Download it yourself from the VMware site

■ Download VMware Horizon Client

vmware

Q US 1-877-486-9273 | Commu

VMware Cloud Products Support Solutions Professional Services Downloads Partners Company

Home / VMware Horizon Clients

Download VMware Horizon Clients

Select Version: VMware Horizon Clients for Windows, Mac, iOS, Linux, and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

4.0

[Read More](#)

Product Resources

[View My Download History](#)

[Product Info](#)

[Documentation](#)

[Horizon Mobile Client Privacy](#)

[Horizon Community](#)

Product Downloads

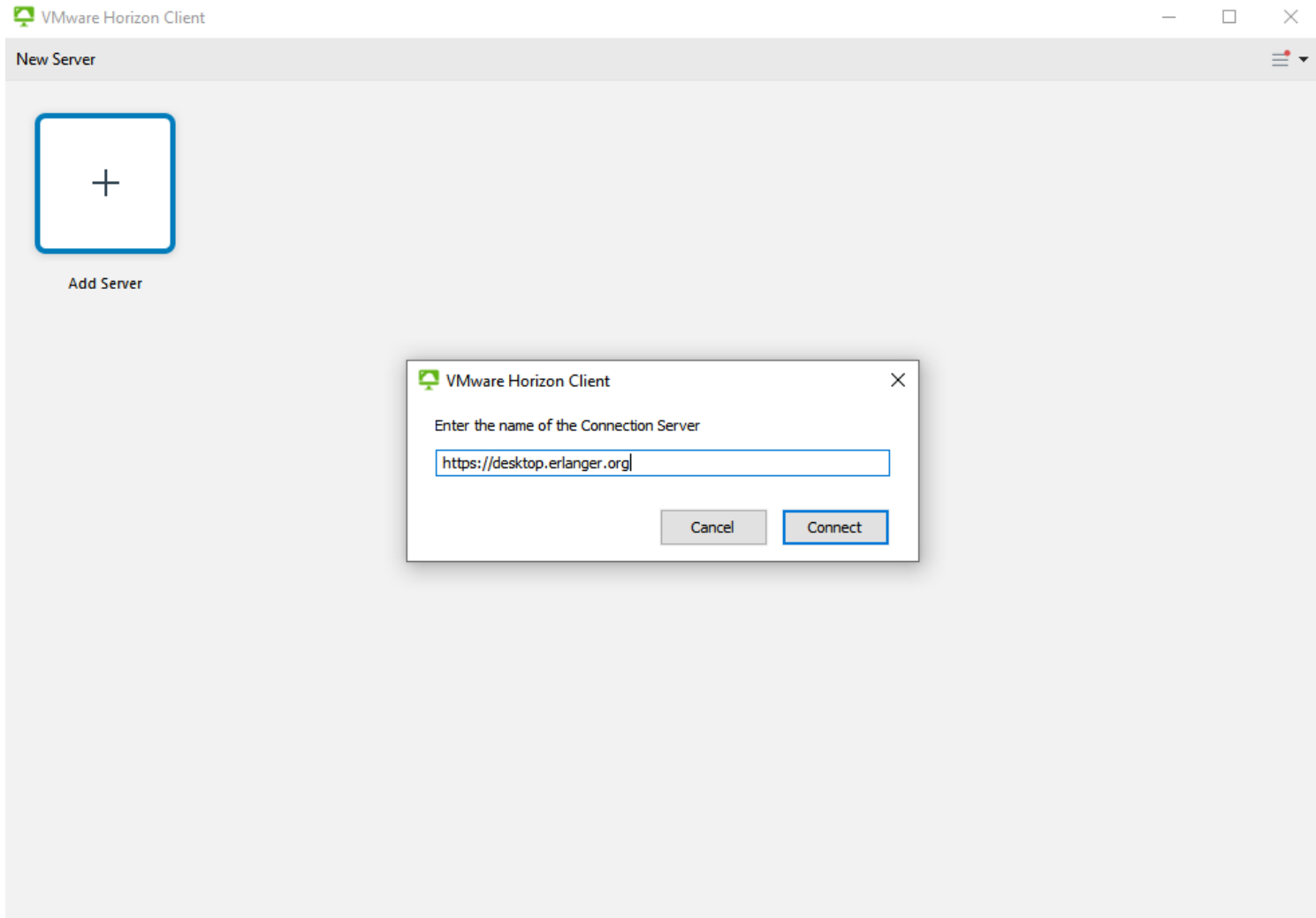
Drivers & Tools

Open Source

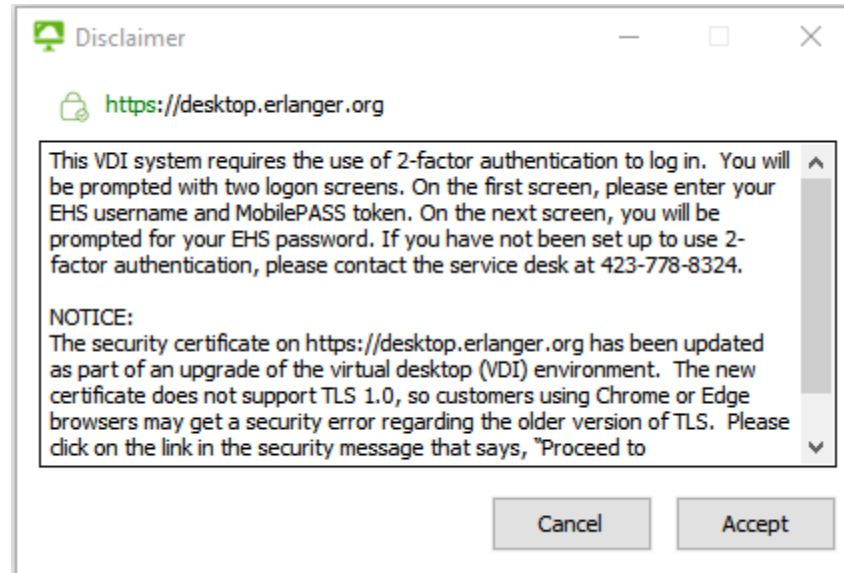
Custom ISOs

| Product | Release Date | |
|---|--------------|---------------------------------|
| ▼ VMware Horizon Client for Windows | | |
| VMware Horizon Client for Windows | 2018-12-13 | Go to Downloads |
| ▼ VMware Horizon Client for Windows 10 UWP | | |
| VMware Horizon Client for Windows 10 UWP for x86-based & 64-bit devices | 2018-12-13 | Go to Downloads |
| VMware Horizon Client for Windows 10 UWP for ARM-based devices | 2018-12-13 | Go to Downloads |
| ▼ VMware Horizon Client for Mac | | |
| VMware Horizon Client for macOS | 2018-12-13 | Go to Downloads |
| ▼ VMware Horizon Client for Linux | | |
| VMware Horizon Client for 32-bit Linux | 2018-12-13 | Go to Downloads |
| VMware Horizon Client for 64-bit Linux | 2018-12-13 | Go to Downloads |

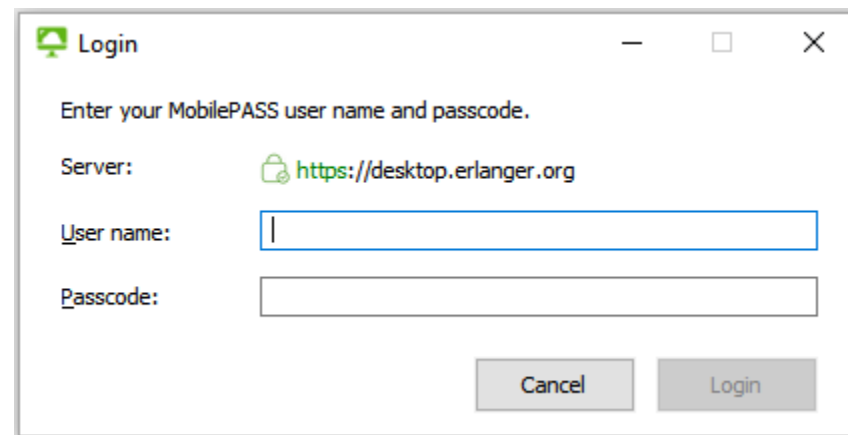
Select Add Server and enter the correct address shown below



Accept the Disclaimer and 2 Factor Information




Use your Erlanger Username and Mobile Pass 2 factor password.



A login dialog box titled "Login" with a green icon. It contains the instruction "Enter your MobilePASS user name and passcode." Below this, the "Server:" field is set to "https://desktop.erlanger.org" with a green lock icon. The "User name:" field is an empty text box with a blue border. The "Passcode:" field is an empty text box. At the bottom right are "Cancel" and "Login" buttons.

Enter your MobilePASS user name and passcode.

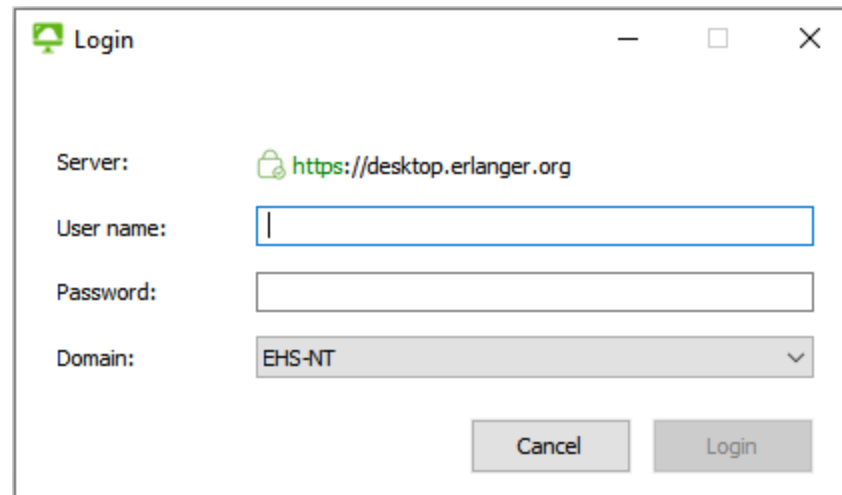
Server:  <https://desktop.erlanger.org>

User name:

Passcode:

Cancel Login

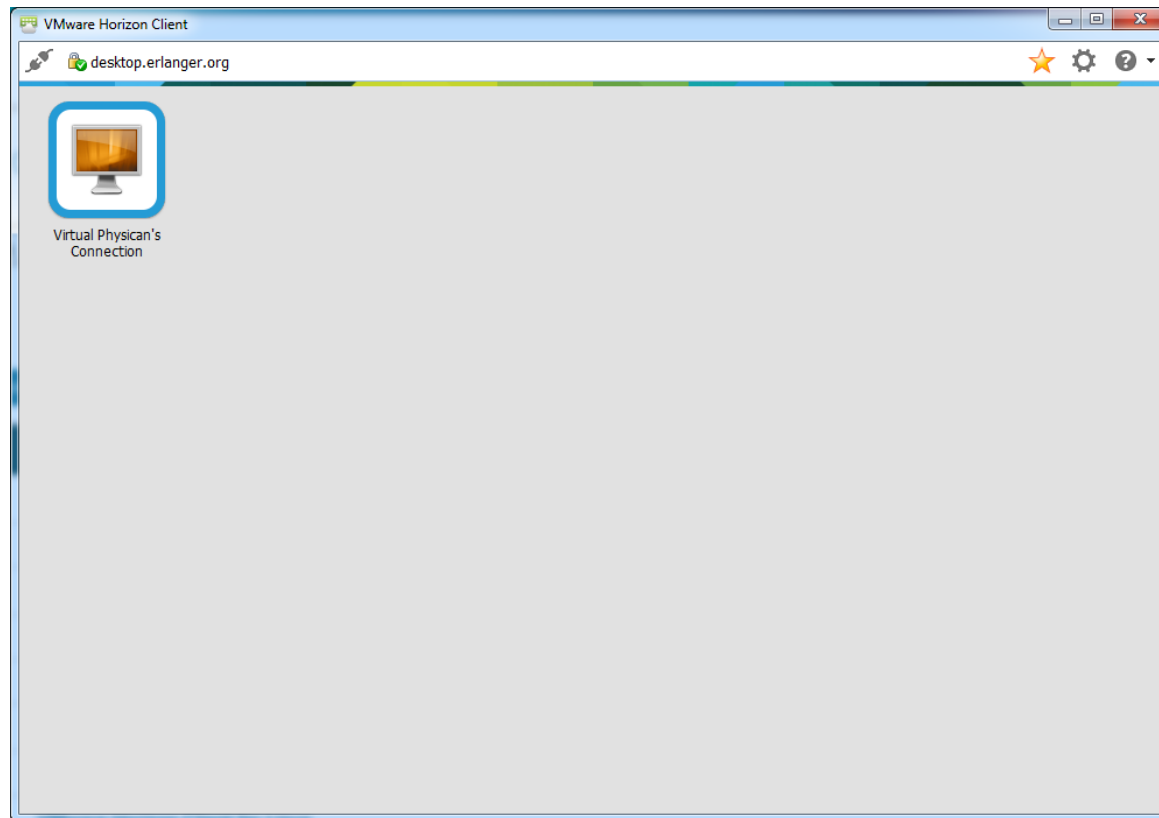
Use your Erlanger username and password.
Domain is “EHS-NT”



A screenshot of a Windows-style login dialog box titled "Login". The dialog box contains the following fields and controls:

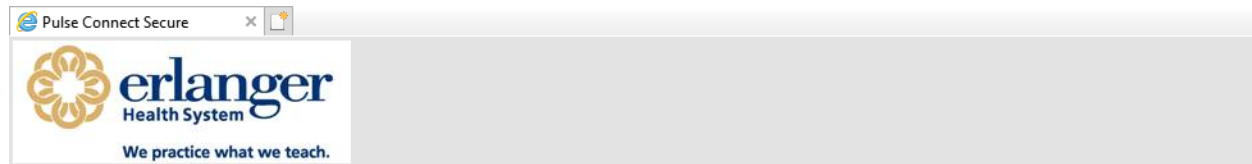
- Server:** A label followed by a green lock icon and the text `https://desktop.erlanger.org`.
- User name:** A label followed by a text input field with a blue border and a cursor.
- Password:** A label followed by a text input field.
- Domain:** A label followed by a dropdown menu showing "EHS-NT" with a downward arrow.
- Buttons:** Two buttons at the bottom right, "Cancel" and "Login", both with a light gray background.

Select “Virtual Physician’s Connection”





VPN: <https://access.erlanger.org/>



Welcome to Erlanger's 2-Factor VPN Site

Username

Password

Additional Password

Please sign in to begin your secure session.

For information or help using 2-Factor on this site, please [CLICK HERE](#).
For additional support, call the National Service Desk at (423)778-8324.

Get GrID

Sign In

****EHS Warning and Consent Banner****

This is a Erlanger Healthcare System (EHS) computer system which includes:

- (1) This computer network,
- (2) All computers connected to this network, and;
- (3) All devices and storage media attached to this network or to a computer on this network.

This system is provided for EHS-authorized use and may be only be accessed and used for authorized EHS business by authorized personnel.
Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action up to and including termination.

All information on this computer system may be intercepted, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including criminal investigations. Such information includes sensitive data encrypted to comply with confidentiality and privacy requirements. Access or use of this computer system by any person, whether authorized or unauthorized, constitutes consent to these terms. There is no right of privacy in this system.

This requires additional two factor identification software on your personal device. Click the link on the website above for instructions. The system will download and install Pulse Secure client when you login the first time.



Remote Access

- Supported Operating Systems:
 - Windows 7, 10
 - Mac OS
- Unsupported OS that have been successfully used by some providers:
 - Chrome OS
 - Linux

Haiku/Canto

- Haiku: phone
- Canto: tablet
- 1. Download them from the App store.
- 2. FROM YOUR PHONE/TABLET, click this link:
- 3. <https://epicproxy.et0967.epichosted.com/MobileConfigs/MobileConfigsProduction.html>
- 4. Use this password to set up the application: 2lrWecf354
- 5. Your device should be correctly configured.
- Documentation:
<http://ehsintranet/eCHART/2018tipsheets/SitePages/Home.aspx>

Secure Chat


- Replaced Tiger Connect
- Can be run in Hyperspace, on phones, tablets, etc
- Encrypted messaging allowing PHI communication between providers and other staff
- Can also be run through Rover
- Contact the Service Desk at x8324 or 423-778-8324 for help getting Secure Chat provisioned

Erlanger Intranet Home Page

SharePoint

Adams, Dr. Stephen ?

FOLLOW

 **Erlanger Home**

HOME | CAMPUSES | DOCUMENT LIBRARIES | POLICIES / PROCEDURES | EDUCATION & DEVELOPMENT | GROUP SITES | ECHART TEAM (EPIC)

Search this site

Accounting Reports

Beriatric Pathways & Education

Census Reports

Core Measures Library

Diabetes Education & Pathways

Disaster Preparedness Library

Diversity Support Library

eSafe - Occurrence / Complaint Library

Ethics Library

ICD-10

ICOUGH Library

Infection Prevention Library

LEAN Process Improvement

Management Forum Library

Medical Staff Library

MMIS System Library

Oncology Services Library

Patient Care Library

Patient Safety Links

Pharmacy Support Library

Rehabilitation Services

Quality and Safety Council Library

Quality, Safety & Service Library

Scope of Services

Supply Chain Library

Support Document Library


Sub Sites

Campuses

Announcements

3/18/2019

Financial Wellness



FIRST TENNESSEE
@
WORK

Introduction to Financial Wellness

Tuesday, March 19th 10 – 11am Erlanger Baroness, POB dining room
Wednesday, March 20th 10-11am Erlanger East Classroom A
Thursday, March 28th 2-3pm Erlanger Support Services Pullman Room

Join us to kick off the series with the Introduction to Financial Wellness class! Learn how financial wellness impacts your overall wellbeing and what steps you can take to reduce financial stress.

For more information and to RSVP:
Paul Webb pwebbb@firsttennessee.com 423-242-2895



First Tennessee Bank is bringing financial education to Erlanger employees and their families!


Employee and Manager Links

[eChart/Operations](#)
[eChart Tip Sheets](#)
[eChart Video Library](#)
[eCHART LEVEL YELLOW DOWNTIME](#)
[e-Safe Occurrence/Complaint Reporting](#)
[Employee Links](#)
[Manager Links](#)

Happenings

FREE Yoga and Tai Chi Classes

For EHS employees


Chattanooga Lifestyle Center
LEARN MORE

CAUTION

WET

eChart/Epic Tip Sheets

- <http://ehsintranet/eCHART/2018tipsheets/SitePages/Home.aspx>
- Information on all things eChart/Epic including:
- Secure Chat
- Haiku and Canto
- Imprivata – EPCS – 2 Factor
- Dragon
- And more...

Phone Directory

Physician Links

URL

[AMION On-Call Schedule Access](#)

[eChart Support ticket](#)

[EHS Urology Patient Forms](#)

[Epocrates Account Creation/Access](#)

[Erlanger On Line Learning \(EOL\)](#)

[eSafe - Occurrence/Complaint Reporting](#)

[IT Forms and Guides](#)

[Net access](#)

[Network Password Reset](#)

[PACS](#)

[PACS - Vue Motion](#)

[Phone Directory](#)

[Urology Documents](#)

[VRISM](#)

[Webmail](#)

Amcom
SOFTWARE

Directory Search

On Call

Paging

Personal Profile

Scrolling Roster

Patient Info

Global Search

Directory Search

Last Name:

First Name:

Department:

Title:

Phone Number:

Phone Number Type:

Listing Alias:

images.erlanger.org

Carestream

Search for exam

Free Search

Last Viewed

Search for exam:



Filter by:

Date - All

Patient Location - All

Studies with - All

Status - All

Modality - All

Ref. Physician


Exam Search Results

Patient Name

Patient ID

Date of Birth

Medical Library

 Erlanger Home Campuses DOCUMENT LIBRARIES Policies / Procedures EDUCATION & DEVELOPMENT Group Sites eChart Team (Epic)

Home

Announcements

Calendar

Library Forms

Library Guidelines & Information

LINKS

Evidence Based Medicine Links

Medical Resources


Nursing and Allied Health Resources

Popular / Useful Links

UTCOM Toolbox

Recent

Drop Off Library



UTCOM-C/
ERLANGER MEDICAL LIBRARY

YOUR GATEWAY
TO RESEARCH RESOURCES

About the Medical library

Location: the Medical Library is in the Whitehall Building, just across 3rd Street from the main hospital (corner of 3rd and Whiel St.). 3rd floor, across from the elevator.

Hours:

Staffed hours: Monday - Friday 9:00am - 5:00pm (closed Saturday & Sunday)

After hours access: Access to the library is limited to attending physicians, residents, medical students, CRNA School students, Pastoral Care and UTCOM faculty members.

Phone Number: 778-7246

Library Staff:

Library Manager: Rachel Bohannon, ext.#7498; rachel.bohannon@erlanger.org

Assistant Librarian: Michael Jack, ext.# 5181 michael.jack@erlanger.org

Assistant Librarian: Kathleen McManus, ext.# 6525; kathleen.mcmanus@erlanger.org

Announcements

✓ Title Modified

There are no items to show in this view of the "Announcements" list.

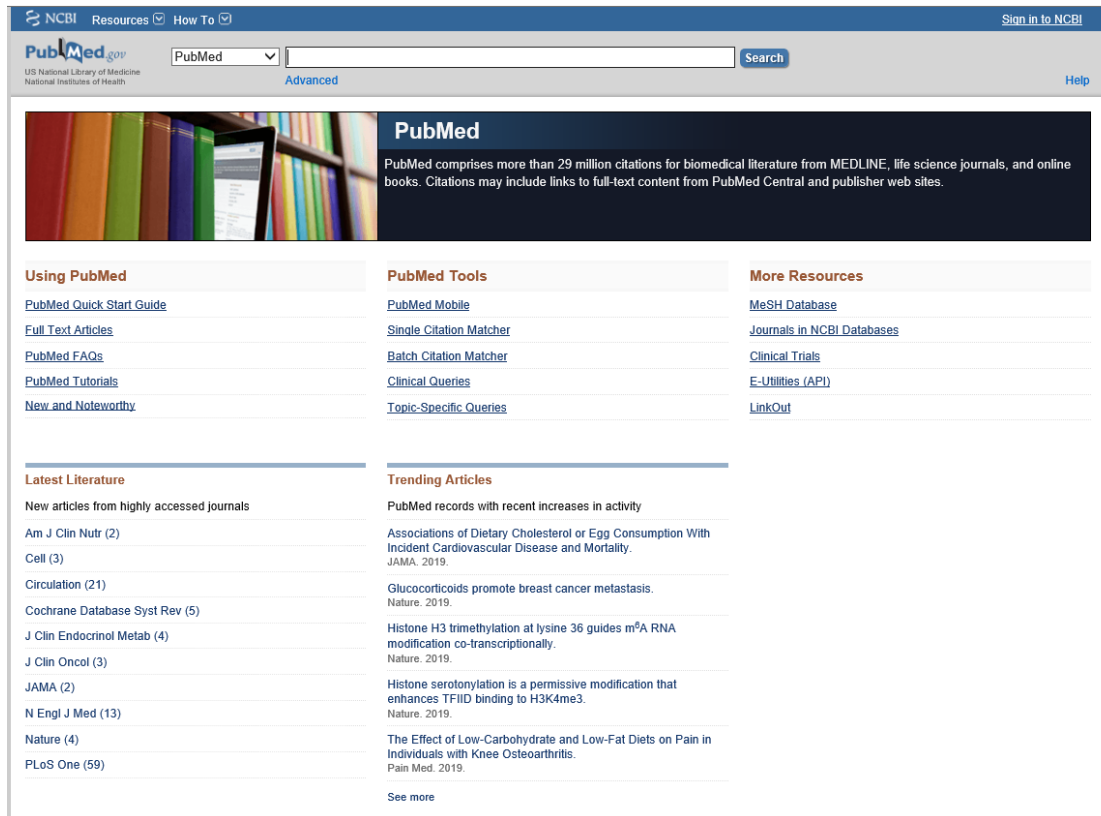
Medical Resources

✓ URL

Nursing and Allied Health Resources

✓ URL

PubMed with linked full text articles



The screenshot shows the PubMed website interface. At the top, there is a navigation bar with the NCBI logo, "Resources", "How To", and a "Sign in to NCBI" link. Below this is a search bar with a dropdown menu set to "PubMed" and a "Search" button. The main content area features a large banner with the text "PubMed" and a description: "PubMed comprises more than 29 million citations for biomedical literature from MEDLINE, life science journals, and online books. Citations may include links to full-text content from PubMed Central and publisher web sites." Below the banner, there are three columns of links and sections. The first column, "Using PubMed", includes links for "PubMed Quick Start Guide", "Full Text Articles", "PubMed FAQs", "PubMed Tutorials", and "New and Noteworthy". The second column, "PubMed Tools", includes links for "PubMed Mobile", "Single Citation Matcher", "Batch Citation Matcher", "Clinical Queries", and "Topic-Specific Queries". The third column, "More Resources", includes links for "MeSH Database", "Journals in NCBI Databases", "Clinical Trials", "E-Utilities (API)", and "LinkOut". Below these columns, there are two sections: "Latest Literature" and "Trending Articles". "Latest Literature" lists new articles from highly accessed journals, including "Am J Clin Nutr (2)", "Cell (3)", "Circulation (21)", "Cochrane Database Syst Rev (5)", "J Clin Endocrinol Metab (4)", "J Clin Oncol (3)", "JAMA (2)", "N Engl J Med (13)", "Nature (4)", and "PLoS One (59)". "Trending Articles" lists PubMed records with recent increases in activity, including "Associations of Dietary Cholesterol or Egg Consumption With Incident Cardiovascular Disease and Mortality. JAMA. 2019.", "Glucocorticoids promote breast cancer metastasis. Nature. 2019.", "Histone H3 trimethylation at lysine 36 guides m⁶A RNA modification co-transcriptionally. Nature. 2019.", "Histone serotonylation is a permissive modification that enhances TFIIID binding to H3K4me3. Nature. 2019.", and "The Effect of Low-Carbohydrate and Low-Fat Diets on Pain in Individuals with Knee Osteoarthritis. Pain Med. 2019." A "See more" link is provided at the bottom of the "Trending Articles" section.

Using PubMed

- [PubMed Quick Start Guide](#)
- [Full Text Articles](#)
- [PubMed FAQs](#)
- [PubMed Tutorials](#)
- [New and Noteworthy](#)

PubMed Tools

- [PubMed Mobile](#)
- [Single Citation Matcher](#)
- [Batch Citation Matcher](#)
- [Clinical Queries](#)
- [Topic-Specific Queries](#)

More Resources

- [MeSH Database](#)
- [Journals in NCBI Databases](#)
- [Clinical Trials](#)
- [E-Utilities \(API\)](#)
- [LinkOut](#)

Latest Literature

New articles from highly accessed journals

- Am J Clin Nutr (2)
- Cell (3)
- Circulation (21)
- Cochrane Database Syst Rev (5)
- J Clin Endocrinol Metab (4)
- J Clin Oncol (3)
- JAMA (2)
- N Engl J Med (13)
- Nature (4)
- PLoS One (59)

Trending Articles

PubMed records with recent increases in activity

- Associations of Dietary Cholesterol or Egg Consumption With Incident Cardiovascular Disease and Mortality. JAMA. 2019.
- Glucocorticoids promote breast cancer metastasis. Nature. 2019.
- Histone H3 trimethylation at lysine 36 guides m⁶A RNA modification co-transcriptionally. Nature. 2019.
- Histone serotonylation is a permissive modification that enhances TFIIID binding to H3K4me3. Nature. 2019.
- The Effect of Low-Carbohydrate and Low-Fat Diets on Pain in Individuals with Knee Osteoarthritis. Pain Med. 2019.

[See more](#)

UpToDate


UpToDate Inc.

https://www.uptodate.com/login-register

UpToDate®

Languages | Help

Welcome, Erlanger Health System | [Log In / Register](#)

All Topics  Contents

Patient Info | What's New | PCUs | Calculators | Drug Interactions

Register for important benefits

Register for a username and password today to get our mobile app for iOS, Android or Windows 8 tablet devices. (An email will be sent with instructions on how to get the app after registration). Plus, you can now log in directly to UpToDate remotely.

Log in (Returning User)

Log in with your UpToDate user name and password.

User Name:

Password:

☒ Remember my user name

[Log in](#)

[Log in help](#)

[Athens Log in](#)

Register (New User)

[Learn More](#)

All fields are required for registration

Select your user name and password

First Name

Last Name

Email Address

Verify Email Address

ZIP/Postal Code

Specialty

Practice Type

User Name





Password

Verify Password

[Submit Registration](#)

[Skip this for now](#)

Subscription and License Agreement | Policies | Support Tag

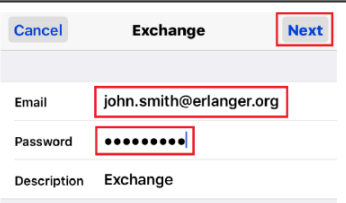


   



WiFi for Personal Devices

- Use EHSMAINSECURE
- EHSPUB is for the general public

Email and Calendars on your personal devices: Bitglass

| # | Actions | Example |
|----|---|--|
| 3. | <p>Enter your Email Address and Password</p> <p>The example given below is for the erlanger.org email domain, user John Robert Smith.</p> <p><i>Example:</i></p> <p>Email: john.smith@erlanger.org</p> <p>Password: Your personal Erlanger network password</p> |  |
| 4. | <p>In the account settings enter Server, Domain, and Username.</p> <p>NOTE: The server, domain and username are notcase sensitive.</p> <p>Server: ehsmail-erlanger-org.btglss.net</p> <p>Domain: ehs-nt</p> <p>Username: Your Erlanger network username (e.g. smithjr)</p> |  |
| 5. | Select "Next" or "Done" in the top right corner. | |
| | Select Save in the top right corner. |  |

Search for instructions on the Erlanger home page



Safely Collaborating: Shared Network Folders

| Name | Type | Total Size | Free Space |
|--|---------------|------------|------------|
| Hard Disk Drives (1) | | | |
| OS (C:) | Local Disk | 465 GB | 372 GB |
| Devices with Removable Storage (1) | | | |
| DVD Drive (D:) | CD Drive | | |
| Network Location (6) | | | |
| ^ (\\wh-fs-01\Home) (M:) | Network Drive | 999 GB | 116 GB |
| PI (\\WH-FS-02) (P:) | Network Drive | 300 GB | 21.0 GB |
| avshare (\\wh-fs-02) (R:) | Network Drive | 99.9 GB | 5.91 GB |
| utfp (\\as02) (U:) | Network Drive | 200 GB | 32.4 GB |
| UT_Family_Medicine (\\wh-fs-04) (V:) | Network Drive | 350 GB | 53.2 GB |
| UT_Family_Recruiting (\\WH-FS-02) (W:) | Network Drive | 300 GB | 21.0 GB |

Blocked Sites

- Patient care workstations only have basic internet access
- Personal email sites, Google Drive, and DropBox are blocked for security reasons



This site can't be reached

The connection was reset.

Try:

- Reloading the page
- Checking the connection
- [Checking the proxy and the firewall](#)

ERR_CONNECTION_RESET

Reload

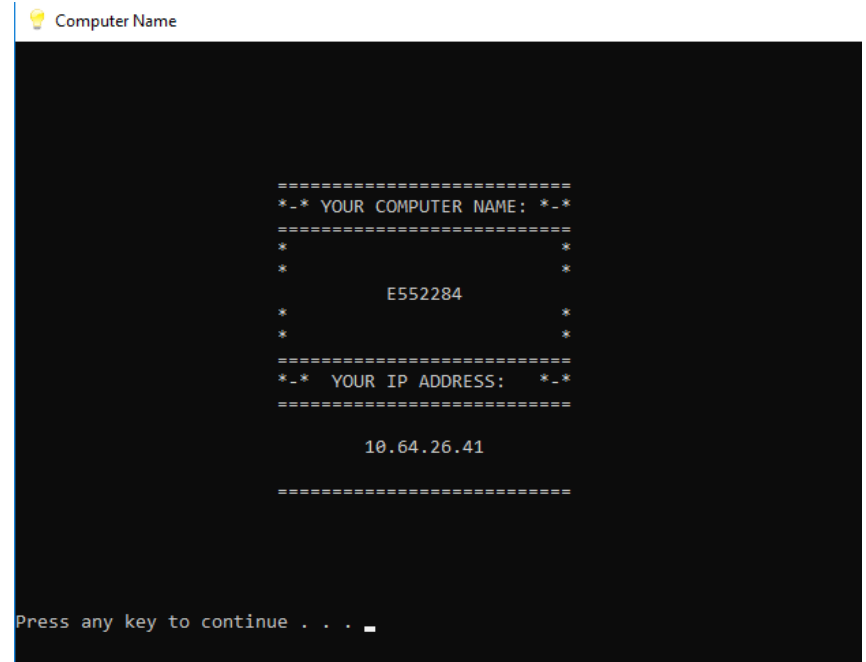
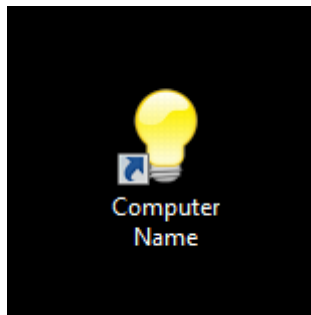
Dragon Medical One

- You can use your smartphone as a microphone for voice recognition dictation.
- Download the PowerMic Mobile App, and visit this link for instructions:

[http://ehsintranet/eCHART/TipSheets/Cupid Tip Sheets/Dragon/Dragon Mobile App Instructions.pdf](http://ehsintranet/eCHART/TipSheets/CupidTipSheets/Dragon/DragonMobileAppInstructions.pdf)

Getting help

- You need to know your computer name

A screenshot of a terminal window with a title bar that says "Computer Name". The terminal has a black background with white text. It displays the output of two commands. The first command, "hostname", shows the computer name "E552284" enclosed in a box of asterisks. The second command, "ipconfig", shows the IP address "10.64.26.41" also enclosed in a box of asterisks. At the bottom of the terminal, it says "Press any key to continue . . .".

```
Computer Name

=====
*-* YOUR COMPUTER NAME: *-*
=====
*
*
*
*
*
*
*
*
*
*
=====
*-* YOUR IP ADDRESS: *-*
=====
10.64.26.41
=====

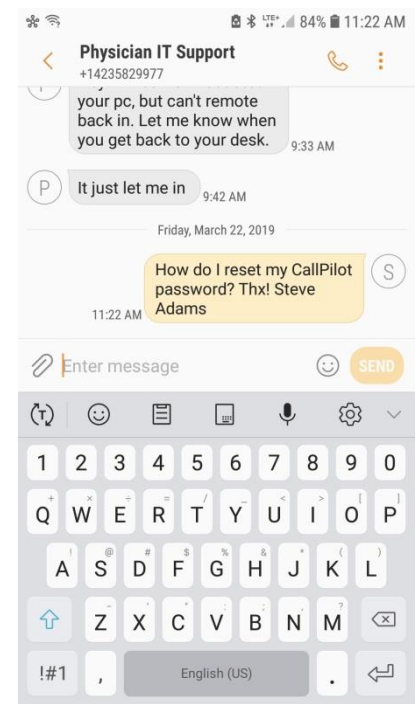
Press any key to continue . . .
```

IT Erlanger Service Desk:

- Service@Erlanger.org
- 423.778.TECH
- Questions about Mobile Pass 2-factor authentication to connect to the Virtual Physician Desktop (remote access):
Zachary Fox, Access Control Manager
zachary.fox@erlanger.org, 423.778.8110
Joel Bell, Access Control Analyst III
joel.bell@erlanger.org, 423.778.9869

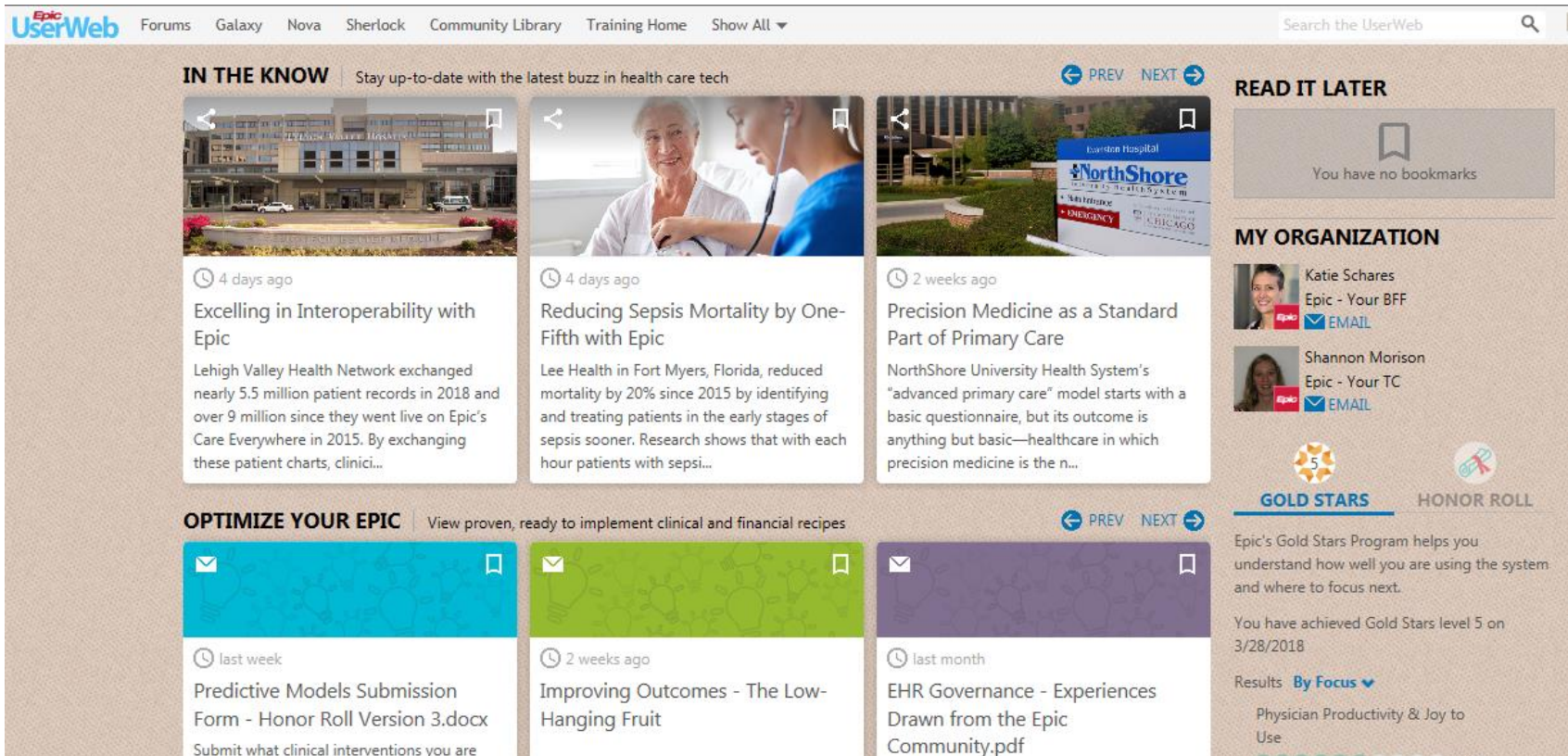
Local Erlanger IT Staff Direct Line for Physicians

- Provider Only
- Business hours M-F
- IT.Doctor@erlanger.org
- Cell: 423.582.9977
- 1-844-ITDOCTOR (toll free 24/7)



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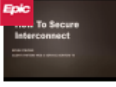





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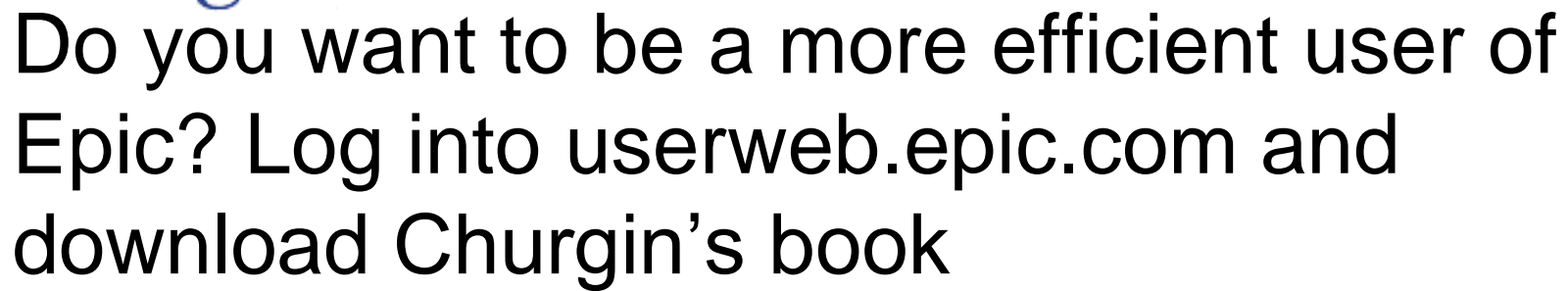
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Epic for Mortals: Ambulatory (advanced) user guide

Daniel Rosenberg • Physician • Providence St. Joseph Health
EpicCare Ambulatory, Physician Builder, Physician Lounge, Physician Power User


 
2 years ago


Hi all —

We decided to teach a "circle back" class for ambulatory clinicians already using the basics of Epic but wanting to learn about the finer details. So I put together a syllabus, and the next thing I knew it was 200+ pages. So I guess I wrote a book. Documentation for the material tends to exist but it's scattered over multiple places.

We (at Providence) would be interested in your input, and wanted to use this post a placeholder for folks from other organizations to access the document.


(Updated with May 2017 version of document, including Care Everywhere/Happy Together chart review, Letters.)




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 **Ashwani K Garg, MD**
NorthShore University HealthSystem

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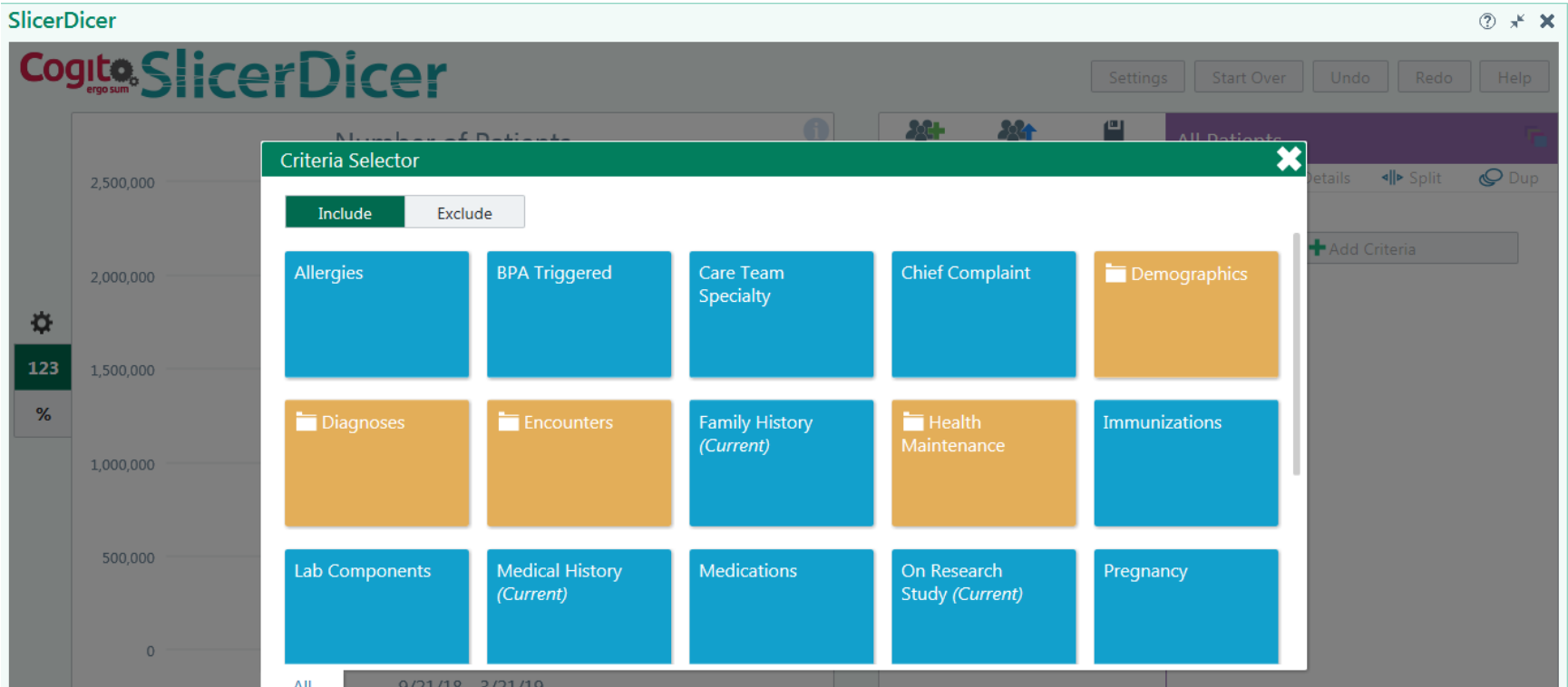
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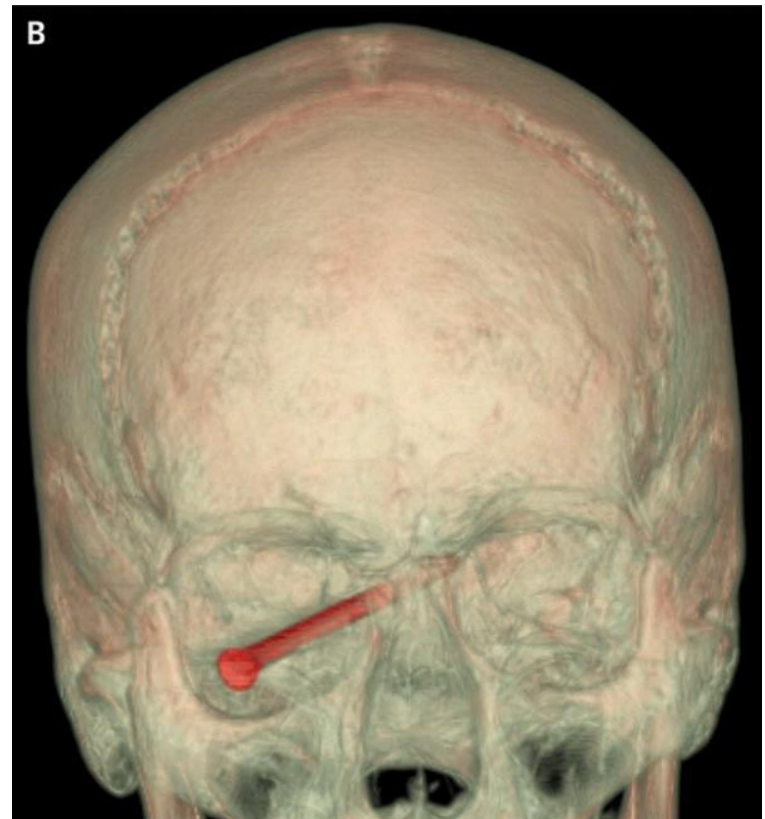


Cyber Security

- Healthcare PHI is under constant attack
- Do your part to protect us:
 - ☐ Strong passwords kept in a secure location
 - ☐ Don't share passwords with anyone!
 - ☐ Do not upgrade or install software on an EHS computer.
 - ☐ Protect PHI – no PHI on personal devices.
 - ☐ Encrypt private emails with the word “confidential” in the subject line.
- **IronKey and Apricorn are the only approved USB drives.**

PHI in the 21st century

- Think before you post!
- TN has laws against inappropriate use of data from imaging studies



Questions?

Thank you