WHAT IS A CONFIDENTIAL RESOURCE?
A confidential resource means that information shared is protected by federal and state laws and cannot be shared without your explicit permission. You are welcome to contact one of the university’s confidential resources to learn about your reporting options, available support services, and resources.

PRIVACY VS. CONFIDENTIALITY
UT Health Science Center employees have different obligations and expectations when students disclose information to them.

Employees identified as “mandatory reporters/responsible employees” are expected to keep information private, meaning that it will only be shared internally with other University employees who need to know (like the Title IX Coordinator or Deputy Title IX Coordinators) and generally would not be shared externally. Designated reporters are typically expected to keep student information private.

A small group of employees are expected to keep information confidential. Confidential employees typically are guided by state and federal law that requires that they not share information without permission from the student or as otherwise permitted or required by law. Conversations with confidential employees are generally privileged and therefore have additional protections under state and federal law. This means that information disclosed to a confidential employee is not subject to disclosure in many instances. Psychologists, licensed counselors, psychiatrists, physicians, nurses, advocates, the Ombudsperson are some examples of confidential employees. (Note that conversations with the Ombudsperson are not privileged.)

Confidential employees are not required to make a report to the Title IX office and will typically not share information without your permission. However, they may be required or allowed to share information in certain circumstances. For example, if a court order is presented, if they have reason to believe that a student is at high risk for suicide or violence toward others or if a minor is being abused.

Ombudsperson: a person who investigates, reports on, and helps settle complaints: an individual usually affiliated with an organization or business who serves as an advocate for employees, students, etc.
If you do not desire action by the University and would like the details of the incident to be kept confidential, but desire to confide in someone, you may speak with the following persons, who are called “Confidential Employees”:

- **University Health Services** – 901.448.5630 (day time) or 901.541.5654 (evening/weekends).
- **Student Behavioral Health** – 901.448.5064
  Student Behavioral Health Services, which is part of UHS, can provide emotional support for the victim as well as maintain confidentiality. A counselor is available at all times. Medical and psychological follow-up is available as long as needed.
- **Licensed Counselors** located in Student Academic Support Services and Inclusion (SASSI) at 901.448.5056 or uthsc.edu/sassi/resources/counseling.php
- **Ombuds Services**:
  - Joan R. Rentsch, PhD
    jrentsch@utmck.edu | 865.250.7533
    GSM only
  - Melody Cunningham, MD
    mcunn16@uthsc.edu | 901.497.7467
    all CoM sites

A Professional employee, such as a physician, psychologist, psychiatrist, licensed counselor, or social worker, identified in this section, is a Confidential Employee only if the Complainant is communicating as if they are a patient or client. The designation of “Confidential Employee” can also include nonprofessional employees (i.e., staff, student-trainees or student-employees) or advocates who work or volunteer in on-campus health centers or a student support services area under the supervision of a person with a professional license. For instance, a class professor or clinical preceptor, who happens to be a physician or psychiatrist, would not be a Confidential Resource because such conversations would be part of an academic course of instruction and not for purposes of professional medical treatment or counseling. All faculty members are Mandatory Reporters.

Confidential Employees may periodically report non-personally identifiable information about Prohibited Conduct to the Title IX Coordinator to keep the Title IX Coordinator informed about the general extent and nature of Prohibited Conduct on and off campus.

### CONFIDENTIAL COMMUNITY RESOURCES

#### MEMPHIS/SHELBY COUNTY
- **Crime Victims and Rape Crisis Center**
  901.222.3950 (8:00 am - 6:00 pm)
- **YWCA of Greater Memphis**
  YWCA-AWS CRISIS HOTLINE – 901.725.4277

#### NASHVILLE
- **Nashville Crisis Hotline**
  615.244.7444
- **Suicide Prevention Lifeline**
  800-SUICIDE (800.784.2433)
  suicidepreventionlifeline.org
  This hotline is a network of 161 crisis centers in 50 states and will connect you with the crisis center nearest to your location.
- **Davidson County Mobile Crisis Team**
  615.726.0125
- **VU Psychiatric Hospital**
  615.327.7000
  www.vanderbilthealth.com/psychiatrichospital

#### DRUG AND ALCOHOL
- **Alcohol Anonymous Nashville Hotline**
  615.831.1050
- **Narcotics Anonymous Helpline**
  888.476.2482
- **Drug Helpline**
  800.662-4357

#### KNOXVILLE
- **Safe Haven Crisis & Recovery Center for Sexual Assault**
  865.558.9040 ext. 122
- **Phyllis Wheatley Center**
  865.546.0651
  https://ywcknox.com/phyllis-wheatley-center
- **YWCA Downtown Center**
  865.523.6126
  https://ywcknox.com
- **Sexual Assault Center of East Tennessee**
  865.522.7273
  (24 hour crisis line)
  https://mcnabbcenter.org

#### CHATTANOOGA
- **Partnership Rape Crisis and Family Violence Center**
  423.755.2700 (available 24/7)
  Provides 24 hour referrals, crisis intervention, shelter services, and counseling.
- **Partnership for Families, Children and Adults**
  423.756.2822
  www.partnershipfca.com
- **Legal Aid of East Tennessee**
  423.756.4013
  laet.org

You may choose to consult a private physician or go to an emergency department of your choice. As a result, a report to a private physician or emergency department does not put the University of Tennessee on notice of Sexual Misconduct or Relationship Violence.

### OTHER RESOURCES
- **Care Team**
  uthsc.edu/care-team
- **Counseling Resources**
  uthsc.edu/care-team/counseling-resources.php
- **Student Resource Guide**