Welcome to The Erlanger Baroness Campus

In 1889, a French railroad tycoon, the Baron Emile d’Erlanger, gave Chattanooga $3,000 to start a hospital. Grateful citizens named the hospital for the Baron’s beautiful Southern wife, and the Baroness Erlanger Hospital opened with 50 beds in 1889. More than a century later, Erlanger is a multi-campus health system providing comprehensive services for the citizens of four states.

The anchor of this system remains the Erlanger Baroness Campus on East Third Street, which includes the campus of T.C. Thompson Children’s Hospital. Because this system provides so many services, the facility is large and complex. This guide was devised to assist visitors and patients. However, please do not hesitate to ask for help. Anyone wearing an Erlanger nametag is always happy to assist you in finding your way.

This guide details Ground–Fifth Floors, but patient rooms are located up to the Ninth Floor via the F Elevators.

Important Phone Numbers

For hospital numbers, dial only the last 4 digits from hospital phones. Dial 1, then 9 for an outside line.

**General Information**
778-7000

**Adult Patient Rooms**
778 + Room Number

**Security**
778-7614

**Administrative Representatives (A-I)**
778-6106

**Health Information,**  
**Physician Referral and**  
**HealthLink Plus Membership**
778-LINK (5465)  
(Monday - Friday, 8 a.m. – 8 p.m.)

**T.C. Thompson Children’s Hospital General Information**
778-6011

**Children’s Patient Rooms**
778 + 6 + Room Number

**Parking**

Parking is $1.

**Valet Parking** is $3 (free with handicapped tag).

A shuttle runs from the Medical Mall entrance on the Parking Garage First Floor and services Elevators A, B, C, on the Medical Mall First Floor. Monday - Friday, 6:30 a.m. to 5:00 p.m.  
Handicapped parking is also available off Blackford Street.

**Food & Drink**

**Crossroads Café** is open seven days a week from 6:30 a.m. until 1 a.m.

**Vending** is available in the Crossroads Café 24 hours a day.

**Baroness Café** (including Chick-Fil-A and Freshens) is open Monday - Friday, 10:30 a.m. to 6:00 p.m.

**Starbucks** is open Monday - Friday, 7:00 a.m. to 4:00 p.m.

**GROUND FLOOR**

**DEPARTMENT**  
**BUILDING**  
**ELEVATOR**

Cancer Clinic  
Medical Mall  
C

Cancer Registry  
Medical Mall  
B, Miller Eye

Children’s Clinic*  
Children’s  
C

Children’s Lab  
Children’s  
G

Children’s Neurology/EEG*  
Children’s  
C

Children’s Orthopedics*  
Children’s  
G

Children’s X-Ray  
Children’s  
G, M

GI Lab (Adults Only)  
Medical Mall  
C

Infusion Center  
Main Hospital  
D

Mammography  
Medical Mall  
C

Medical Records  
Main Hospital  
J

Outpatient Surgery  
Medical Mall  
C

Produce Auditorium  
Medical Mall  
C

Radiation Oncology  
Main Hospital  
Miller Eye

Tumor Clinic  
Main Hospital  
Miller Eye

Vance Staffed Pediatric Center  
Children’s/Massoud  
H

**KEYS TO THE GROUND FLOOR**

- Take Parking Garage Elevators up to the First Floor to access the Main Hospital, the Medical Mall and Children’s Hospital.
- Children’s Hospital Parking is on the Ground Level, with a separate entrance off Blackford Street. Take the Children’s Hospital Parking Garage Elevator up to First Floor to access all Rooms (Ground - Floor 3) of Children’s Hospital.
- The G Elevators do not stop on the Fifth Floor.
- The Massoud Building connector is between Children’s Hospital only in the Ground and First Floors.
- The K Elevator serves only Ground and First Floors of Children’s Hospital.
- To access Medical Records, you must go to the First Floor and take the J Elevator down to the ground floor.
- Valet Parking is at the Medical Mall Ground Level entrance.
- The Plaza GI Lab is separate from the hospital’s GI area which is on the Second Floor, D Elevator.
- See aprons will move to designated location in 2007.

Please check with Information Desk on First Floor.
**SECOND FLOOR**

**DEPARTMENT**
- Burn Unit
- Burn Unit Waiting
- Chapel
- Children's Outpatient Surgery
- Dialysis
- GI (Adults)
- Medical Library
- Miller Eye Center
- MRI
- Nuclear Medicine
- Surgical Ambulatory Care Unit (SACU)
- Wound Care Center

**BUILDING**
- Main Hospital
- Elevator E

**ELEVATOR**
- E

**KEYS TO THE SECOND FLOOR**
- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve only the Massoud Building.
- The Massoud Building connects to the rest of Children's Hospital only on the Ground and First Floors.
- Access MRI by the J Elevators.
- Adults GI and SACU patients should park on the Main Hospital Parking Garage's Second Floor and enter via the Walkway.
- Labor and Delivery, Cardiac Short Stay, and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance and use the E Elevators.
- Children's Outpatient Surgery patients should use the G or M Elevators.
- The G Elevators do not stop on the Fifth Floor.

**THIRD FLOOR**

**DEPARTMENT**
- Bridge to Solis Hospital
- Children's Cardiology/EGK
- Children's GI
- Children's Hematology/Oncology
- Genetics (Medical)
- Ronald McDonald Family Room

**BUILDING**
- Main Hospital
- Elevator F

**ELEVATOR**
- F

**KEYS TO THE THIRD FLOOR**
- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve only the Massoud Building.
- The Massoud Building connects to the rest of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.
- The A, B and C Elevators service the Medical Mall, which does not connect to the Main Hospital at this level.