

UTHSC ADVISORY BOARD MEETING

DATE:	January 13, 2022	Mooney Library
DAY:	Friday	875 Monroe Avenue
TIME:	9:30 AM	Memphis, TN

UTHSC ADVISORY BOARD MEETING Wednesday, November 9, 2022

MINUTES

Present:

Board Members:

Dr. Philip Wenk, *Chair*
Dr. Natalie Tate
Ms. Elizabeth Evans (Student)
Dr. Terry Cooper (Faculty)
Dr. Randall Davis
Dr. Josh Wayman

Staff:

Dr. Peter Buckley
Mr. Anthony Ferrara, *Secretary*
Dr. Kennard Brown
Dr. Cynthia Russell
Dr. Steven Goodman

Deans:

Dr. Scott Strome
Dr. Bradley Boucher
Dr. Wendy Likes
Dr. James Ragain
Dr. Stephen Alway
Dr. John Cox

Guests: Members of the HSC community and the public were invited to participate either in person or via webcast.

1. Call to Order and Roll Call

Dr. Wenk called the meeting to order, and Mr. Ferrara confirmed all board members were present.

2. Approval of Minutes from August 10, 2022 Meeting

The motion for approval of the meeting minutes was moved by Dr. Davis and seconded by Dr. Cooper with unanimous approval.

3. Governance

Mr. Ferrara shared the updated member listing with the advisory board before speaking on the action item of the election of the Board Chair through June 30, 2024. Dr. Cooper nominated Dr. Wenk for chair and Dr. Davis second the nomination. Dr. Wenk accepted the nomination, and all were in favor of his election. Dr. Wenk will serve a two-year term that will expire in June 2024.

- Dr. Wenk expressed his gratefulness for being elected chair and took a few moments to also highlight the recent investiture of Chancellor Buckley.

4. Chancellor's Report

- Recognitions—Chancellor Buckley congratulated Dr. Wenk on another two-year term as the Chair of the HSC Advisory Board. Chancellor Buckley recognized Dr. Altha Stewart for being awarded the 2022 Pardes Humanitarian Prize in Mental Health. Gary Shorb and Chancellor Buckley both made remarks regarding Dr. Stewart's great work.

- Recruitment—Chancellor Buckley briefly spoke on the searches that are currently taking place across the campus and announced the retirement of Vice Chancellor Love Collins and thanked him for his service.
- Health Care Consultation—Chancellor Buckley spoke about how a national healthcare consultancy firm was hired to review our community relationships in the hospital environment. The firm has reviewed over 125 documents and conducted over 50 interviews with relevant individuals and stakeholders, both internal and external. This process will enable a thorough evaluation of our clinical partnerships and provide recommendations for the future. Chancellor Buckley highlights the key takeaways that were found. A couple being that UTHSC is a key member of the community and the healthcare system, but we need to work on communication, how we are perceived and how to promote the campus. Chancellor Buckley also spoke on the opportunities that were found, such as we have the opportunity to promote the quality of care in the healthcare system, diversifying our clinical training experiences for our students, personalized medicine and population health research, and more. The main takeaway is that exclusivity is not an option. We need to maintain our relationships with all of our providers, as Chancellor Buckley states, “not put all our eggs in one basket”.
- Accreditation and Student Feedback—Chancellor Buckley is pleased to announce that the Graduate Medical Education Program is fully accredited and back in good standing. Chancellor Buckley also spoke on the recent Pharmacy accreditation visit and stated that it went spectacularly, with a very good report on the program. The PA Program will have a virtual accreditation visit soon, as well as, the Joint UTHSC/UTS BSN Program is currently under review at the THEC level. Students provided feedback through the student survey which shows that progress is being made over time and we are seeing more engagement than we did pre-COVID.
- Campus Safety—our campus, UTHSC is ranked as the 9th safest college in America out of 490 institutions according to Alarms.org. The UTHSC Campus police are available 24/7, year-round. Chancellor Buckley spoke about the RAVE Guardian app, the emergency phone boxes/towers around our campus, and the emergency and non-emergency numbers. Chancellor Buckley also stated the stats on the employment of the UTHSC Police, we have 56 offices (33 Police, 23 Security) and 6 dispatchers on our campus. UTHSC has invested over \$26 million in security enhancements such as cameras, access-controlled doors, and panic alarms. Chancellor Buckley also states that safety escorts are available and should be used if you feel that you need one. Safety escorts are available from dusk until dawn for all employees and students.
- Return to Work Post-COVID—Chancellor Buckley starts by saying that COVID is not over, “It is not in the rearview” but we are in a different frame of reference now. Most staff (non-faculty and non-exempt) are back on campus working or are working a hybrid schedule. The campus is still maintaining vigilance of COVID-19 but we are in a place where we are doing good and are comfortable.
- Regaining Our Academic Vitality—Chancellor Buckley spoke on the fantastic student and employee appreciation events. The student’s appreciation was a welcome back to campus cookout in the Health Sciences Park. It was a time for students to take a break, have some lunch, spend some time with their peers, and even show off a few dance moves. Following the student appreciation day, we had Employee Appreciation Day. Chancellor Buckley expresses his amazement at the great day and amazing employee appreciation event.
 - i. Ms. Evans agreed with Chancellor Buckley that the Student Appreciation event was a fantastic time.
- External and Community Engagement—Chancellor Buckley spoke on the UT President’s Everywhere You Look Tour, UTHSC Tour. The tour was 3 days long across the state of Tennessee. Chancellor Buckley and other members of UTHSC had meetings with hospital leaders, went on facility tours, partook in town hall discussions, and participated in interviews with newspaper boards. The tour had a great turnout and engagement; appreciation was expressed for UTHSC and

its presence across the state. Chancellor Buckley expressed gratitude to Peggy Reisser and Sally Badoud for their help.

- Investiture—UTHSC had its first-ever Investiture for Chancellor Buckley. The investiture had a great turnout including a live-stream audience. The investiture showed a beautiful blending of Memphis music and traditional Irish music and the official designation of Chancellor authority in the office by UT President Randy Boyd. Chancellor Buckley spoke on the great speech his brother Neil presented, “roast my brother” which was a hit of the investiture. Following the investiture, Chancellor Buckley had a meet and greet that included his family and his beloved great danes. Feedback from the investiture showed instilled pride, and joy, and furthered UTHSC's momentum and community presence.
- College of Nursing Report—Dean Likes stated that there are a lot of great things happening in the College of Nursing. For the second year in a row, the BSN program is the highest-ranked undergraduate program in the state of TN and ranked 39th overall in the country. BMH and MLH are covering the tuition and fees for students in turn that they work for them after graduation. Dean Likes expressed how this is a great and important way for students to have funding for their degrees and to keep them in our community post-graduation. Twenty-five ABSN students who graduated in August will go to work for MLH as the first cohort under the agreement. The new student enrollment for the fall comprises of 198 students. Dean Likes shared the great news of a \$100,000 grant from Global Blood Therapeutics that will allow the expansion of the Sickle Cell Boot Camp. Lastly, Dean Likes extends a welcome to the new Executive Associate Dean of Academic Affairs, Dr. Charleen McNeil.
- College of Dentistry Report—Dean Ragain started off by saying, “it’s a very exciting time to be a part of the College of Dentistry”. Dean Ragain spoke on the Healthy Smiles Initiative and how the money from that will be used in the College of Dentistry not just in Memphis but around the state of Tennessee. Dean Ragain spoke on the Market Analyses project that is underway to increase the faculty salaries to be more in relation to those of private practice dentists. The Delta Dental of TN Building is set to open in the Spring of 2023 and hopes to have a tour scheduled for the next meeting.
 - i. Dr. Wayman made a comment regarding the increase in the number of students and asked for a breakdown of those increases in regard to out-of-state and in-state students. Dean Ragain stated that of the 130 DDS students, 23 would be from Arkansas and 7 would be out of state.
- College of Graduate Health Sciences Report—Dr. Cox presented on behalf of Dean Thomason. Dr. Cox spoke on the alumni engagement efforts that have been and are continuing to happen. These alumni engagement efforts have provided career opportunities for many of our students. Dr. Cox also spoke on trainee support for independent research projects and explains how students can apply for small grants from companies to help fund their research. This allows for direct giving to our students and college as well as career building for our students and relationships for our college. One of the challenges that the college is facing is teaching faculty attrition which is due to the number of recent and pending retirements. Currently speaking with Dr. Russell and Dean Strome to work out a plan for teaching plans to move forward, with talks of allowing our senior students and our postdoctoral students the opportunity to teach in a supervised manner.
- College of Health Professions Report—Dean Alway spoke on the numerous faculty and student celebrations as well as the excitement of the GEB renovations which will provide a new and better space for the Physical Therapy, Occupational Therapy, and Clinical Laboratory Sciences students. Dean Alway expressed his thanks to Dr. Brown for his work on these renovations. Dean Alway notes that students are back on campus and areas of the 6th floor of Madison are back open for students to study after hours. Lastly, Dean Alway spoke on the College’s 50th Anniversary and the Clinical Laboratory Sciences 100th Anniversary which will be held on November 18th with an alumni awards banquet at the Peabody Hotel.

- College of Medicine Report—Dean Strome starts by saying, “It’s an exciting time with a lot of things going on”. The search for a new Chair of Anesthesia and Chair of Pathology is underway. The General Medical Education Program is fully accredited which is great. We have three GME programs across the state with Memphis being the largest. The College of Medicine had a great LCME Secretariat visit. The PA program will be having an upcoming accreditation visit. James Haynes has been appointed the Dean of the Chattanooga campus. Paul Hauptman has accepted another position in Reno and we have appointed Robert Craft as Interim Dean of the Knoxville campus. A formal search for the Dean of the Knoxville campus will begin soon.
 - i. Dr. Wenk commented that Dean Strome provided a great report for the College of Medicine and applauded for the accreditation success.
- College of Pharmacy Report—Interim Dean Boucher spoke on the highly successful ACPE accreditation visit. The report was received, and it was better than what was stated at the visit and we should be getting our accreditation for the next eight years. The only small concern was in regard to enrollment. Enrollment is at a low but is being worked on and the college is doing things to address these issues. Currently, P1 students are required to report to Memphis for their first year and then can choose the location of their remaining years. The college has asked ACPE to allow P1s to pick their location to complete all years of their education. This request is pending approval, but we have started the advertisement. In September, the alumni board held a meeting in Murfreesboro, TN, and the Annual Feurt Symposium was held and was extremely well received. Interim Dean Boucher also spoke on the FDA rescue drug for COVID.
 - i. Dr. Davis made a comment regarding the student numbers for the first-year students and asked what the number of students for this year was. Interim Dean Boucher answered 100 students which are significantly below our target.

5. Strategic Planning

Dr. Russell gave an update regarding the Strategic planning process and reviewed the proposed mission, vision, and values. A hand-out was provided to all board members and the audience regarding the proposed mission, vision, and values. So many around the campus have put in the time and great work on this effort and we have received a lot of engagement. Dr. Russell spoke on the strategic map from 2018-2023, as well as the UT System and UTHSC strategic pillars. Working groups were set up for all 10 areas and a steering committee was established. Dr. Russell shared the timeline of the phases in the process and shared the new proposed Mission, Vision, and Values.

- Dr. Wenk asked that Advisory Board be given an opportunity to review the proposed Mission, Vision, and Values prior to voting at the next meeting in January. Dr. Wenk commented that he would like to set a time for the board to sit down and read through the information given to them. Dr. Wenk encouraged that it be looked at from a business standpoint as well.
- Dr. Davis commented that he would appreciate an email chain for this review to be able to bounce ideas off one another.
- Mr. Ferrara commented he would investigate sharing things without having an open meeting and that this review needs to happen quickly, and that Dr. Russell should set a target date.

6. Healthy Smiles

Dean Ragain presented an update on the Healthy Smiles Initiative. Tennessee is ranked 43rd in access to dentists for citizens according to the *U.S. News & World Report*. Tennessee is one of the lowest-ranking states for access to dental care and we have seen a drop in dentists over the past year according to the TN Board of Dentistry. Unfortunately, there is anticipation that the number will continue to decrease as there are many retirements expected to happen. It is estimated that Tennessee is short by more than 800 dentists statewide. The Health Smiles Initiative will provide expansion of access to dental training by increasing the class size by 30 students in the DDS program and 20 students in the DH program. Also, will increase the number of external D4 Clinical rotations sites and AEGD

residency sites. Dean Ragain spoke on the establishment of the UTHSC College of Dentistry Kingsport Facility and the Appalachian Highlands Dental Project Stakeholders.

- Dr. Wenk commented regarding the estimates for the buildout of the Kingsport Facility. Dean Ragain answered that estimates have been given by two companies but are all dependent upon what is going to be included in the building.
- Dr. Davis made a comment regarding foreign graduate dentists and if this may be an area for placement for these individuals and having a program. Dean Ragain answered that yes, an International Dentist Program, has been discussed.
- Dr. Wayman made a comment regarding the AEGD Residency and asked for the number of residents and whether are there plans to increase those. Dean Ragain answered that we currently have 6 residents in Memphis and 6 residents in Nashville and plan to have 4 residents in Kingsport.

7. FY 2024 Tuition Background Information

Mr. Ferrara spoke on the FY 2024 Tuition Rate Background. The rate comparisons will only be reviewed, no vote or approval happened. Mr. Ferrara shared the timeline of the FY 2024 Tuition with getting board approval on January 13th, 2023. Mr. Ferrara shared the trends of the tuition rates over the past few years which have shown very little tuition increases. Mr. Ferrara spoke on the small change that occurred in 2022 regarding the peer and aspirational peer institutions and that was moving the Medical University of South Carolina from a Peer to an aspirational peer institution. Mr. Ferrara spoke on the comparisons of the HSC tuition rate with respect to each program. Mr. Ferrara spoke on a few fees being considered, one being that a few programs have requested to expand the regional tuition discount to 250 miles instead of 50 miles. Another consideration is that students in the Medicine and Physical Therapy programs have proposed fees to cover study materials. Lastly, to consider, THEC has proposed a 1% to 3% tuition increase limit. The next steps include waiting for the Governor's budget proposal.

- Dr. Wenk expressed the great work that Mr. Ferrara is doing and encourages board members to ask Tony questions if they have them when reviewing the materials. Dr. Wenk mentioned that with the upcoming Joint UTHSC/UTS BSN Program, we should consider expanding that into Alabama. Mr. Ferrara spoke about how UTS does not have an out-of-state tuition rate for specific reasons.

8. Other Business

No Other Business

9. 2023 Meeting Schedule

The 2023 meetings will be moved to Friday mornings.

- a. January 13th
- b. May 12th
- c. August 11th
- d. November 10th

10. Adjournment

The meeting concluded at 3:11 PM.