



UTHSC Retirees Association
P.O. Box 984 | West Memphis, AR 72303

The University of Tennessee is an EEO/AA/Title VI/Title IX/Section 504/ADA/ADEA/V institution in the provision of its education and employment programs and services.

RECENT RETIREES CONGRATULATIONS AND WELCOME!

Richard Helms
Professor, Clinical Pharmacy

William Armstrong
Professor, Anatomy
& Neurobiology

Frances Tylansky
Professor, Preventive Medicine

Jan Van Der Aa
CIO, IT

Brenda Campbell
Security Guard, Campus Police

Timothy Hottel
Director, College of Dentistry

Robin Thompson
Admin. Aide,
College of Dentistry

James McGowan
Sr. Painter, Facilities

Roderick Hori
Associate Professor, MIB

J. Mack Worthington
Professor and Chair, COM
Chattanooga

Richard Alvarez
Professor and Chair, COM
Chattanooga

For more information, please contact:
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uthsc.edu/retirees



POSTSCRIPTS

DECEMBER 2019



RETIREES ASSOCIATION OFFICERS AND BOARD MEMBERS 2018-19

Bobby Thomas
President and Chairman of the Board

Andrea Crisler (2020)
Secretary

Pam Vaughn (2020)
Treasurer

Debbie Jackson (ex officio)
HR Support

AT LARGE BOARD MEMBERS

Gerri Bussell (2019)
At Large

Grady Russell (2021)
At Large

Sherrill Wolf (2021)
At Large

Vic Crutchfield (2021)
At Large

Ken McCune (2021)
At Large

Corliss Finlay (2021)
At Large

John Crisler (2021)
At Large

Andrea Crisler (appointed)
Newsletter Editor

Thurman Hobson
Photographer



UPDATE: CHANDRA ALSTON AND DAN HARDER

WHEN: Thursday, December 12, 2019

TIME: 11:30 am - 1:30 pm

WHERE: Room 305, Student-Alumni Center

LUNCH: Reservations Only: Call Andrea Crisler at 870.732.4811, or email acrisler@uthsc.edu to make reservations by December 10. Family members and guests are welcome.

COST: \$10 (First time attendees receive free meal.)

PARKING: Free parking in the garage next to SAC. UTHSC ID required to enter garage.

ANNUAL HOLIDAY LUNCHEON: Food, Fellowship and Door Prizes

DO YOU HAVE NEWS? Please send any items of interest for Postscripts to Andrea Crisler, Editor. Email to acrisler@uthsc.edu or mail to P.O. Box 984, West Memphis, AR 72303

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FROM THE PRESIDENT

Let me begin by updating you on the email issue that has been prominently discussed lately. The Administration has decided to remove the options for retirees retaining UTHSC emails, but will extend the deadline to December 31, 2019. Additionally, they will continue communication with the Retiree Association and grant additional time for those retirees who would like to migrate messages to different accounts. IT will address the condolences list serve and the UTHSC daily digest to request means of enhancing those services to retirees. Further communications regarding the new deadline and assistance that HR and IT will provide will be posted on the Retiree website.

It has become apparent to the Retirees Association that administrative and strategic circumstances are changing rapidly at UTHSC. Although, our Association is not a policy or advisory group to the UTHSC Administration, we will continue to disseminate information, answer questions and request meetings that keep you fully informed of issues that affect retirees. Our strengths, as I see it, are the collective capabilities of our members to respectfully engage our Administration in these important matters.

As always, we welcome your comments and feedback and continued support. As the holidays are drawing near, the Retiree Association wishes a safe and happy holiday season and a happy 2020 to all of its members.

Bobby Thomas, President



SYNOPSIS OF SEPTEMBER 19, 2019 LUNCHEON PRESENTATION

Chandra Alston, Associate Vice Chancellor of HR and Dan Harder, CIO,

What brought about the email decision? It has been being researched for the past 4-5 years. There are two major areas of concern. Probably the most essential is security.

There are a lot of UT accounts out there for retirees. 900 + newsletters are mailed to retirees, but there are more not in this group that are in the cyber-world. These can be accessed by others if passwords are not secured and changed regularly and if training is not done on a regular basis. Users click on something that contains a virus which will invade computer and can then invade the UT system. Do retirees click on these? Yes. Do employees click on these? Yes. But it is easier to check on employees' email and take that account off the network because they are on campus.

Training takes place on campus and if an employee does not take it their netID is cut off with a notice that when the training is completed it will be restored. For retirees it is more difficult to reach them; they may not check their email regularly to see a notice; phone numbers are not always available or have been changed or disconnected; some employees have not checked their email since they left the campus.

The second area of concern is cost, although this has less impact than security. If you have looked at new emails recently, you will notice many things are now being "nested" in the program. Microsoft decided to nest programs such as Word, Excel and PowerPoint for example so that when a company purchases Outlook, they can have access to these and the Cloud. At one time the cost of the email program was about \$1.00, now the cost is \$9.00 to \$12.00 for each account to be activated. If you multiply that by 900 it is costly for accounts not being used or accessed with regularity. So this is part of the decision.



When email first became available (Netscape), people had difficulty obtaining personal email accounts, so started using work email for everything. Later, many companies started offering email, but UT needed to be connected to employees and retirees, so had to have accounts.

If you are still connected to UT, departments can still sponsor you if you have a reason to be connected to a department or a group that is going to keep you monitored.

A survey was sent out, meetings were held with some people, but maybe not enough. Dan will check on why the announcements did not reach everyone.

Knoxville is exploring what they are going to do about their retirees. They have very different data sets from UTHSC. We have an academic health focus which has to include protecting health information, HIPPA. UTHSC has five security IT people dedicated to our environment; Knoxville has one. Our ecosystem is very different compared to the undergrad side in Knoxville. On the day of this presentation Knoxville had 97 compromised accounts. Some of these attempted to compromise UTHSC, but our IT team blocked the attempts and cut off all connections. The Risk/Tolerance factor for undergrad accounts compared to UTHSC is very different. ONE compromised account could expose UTHSC to lawsuits because of the Protected Health Information Act. Our data is very different from the other campuses.

How does one get general announcements, such as the Daily Digest? The Daily Digest area is on the UT website under news.uthsc.edu, along with other information and announcements

It is a different world now and email accounts are easily available elsewhere. IT will be available to help mitigate some of the challenges and help retirees set up other accounts with other carriers, e.g. Yahoo, Gmail and Microsoft.

Additional Information Received from Ms. Alston Since the Presentation

After last week's session at the Retirees Luncheon, where we discussed impacts of having non-UTHSC email once someone retires from the university, Dan and I have completed the following steps:

- Reviewed the requests with Executive Administration
- Began to address the condolences list serve with the IT team, adding non-UTHSC email addresses
- Began to discuss different ways to receive UTHSC daily digest

The institution has decided that we will still remove the options for retirees retaining UTHSC email, but will extend the deadline to add communication and grant additional time for those who would like to migrate messages to a different account. We will continue to investigate the condolences and daily digest listserv options.

Upcoming Email Access Change for Retirees

Thank you for your years of service to UTHSC! We appreciate your contribution to the University. However, with the ever-evolving security concerns, **we will be rescinding the option to retain a UTHSC email account on December 31, 2019.** Retirees who have returned and are being paid will be unaffected by this change.

Personal email and Office 365 accounts are available through several options such as the following:

- Gmail
- Yahoo
- Microsoft

Listservs and Daily Digest communication will continue to be available by visiting news.uthsc.edu.

If you are a 2019 Retiree, **MyUT** will continue to be available for W2 retrieval.

If you continue to have a post-retirement association with UTHSC, please contact your prior department's business office to request a sponsored account.

For more information, visit the **retiree email FAQ** page.

If you have any questions, please contact Human Resources at 901.448.5600, Human Resources Benefits at 901.448.5601, or email hr@uthsc.edu.

2020 BOARD MEETING AND LUNCHEON SCHEDULE MARK YOUR CALENDARS

Board Meetings:	Luncheon Meetings:
February 20, 2020	March 19, 2020
May 21, 2020	June 18, 2020
August 20, 2020	September 17, 2020
November 12, 2020	December 10, 2020