

University of Tennessee PGY1 Community Pharmacy Residency Program



Nashville, TN

About the site: The Kroger Co. is a large supermarket chain with subsidiaries nationwide including City Market, Dillon's, Fred Meyer, Fry's, King Soopers, QFC, Ralph's, and Smith's Food and Drug. The Nashville Division of The Kroger Co. operates 92 pharmacies across Middle Tennessee, Kentucky, and Alabama. The division office is located in Nashville, TN and provides office space for the resident. In addition to this site, other Nashville Division Kroger Pharmacies provide a diverse practice experience for the UTHSC Community Pharmacy Resident. The Kroger Company is committed to the provision of exceptional patient care and the advancement of the profession of pharmacy. Immunizations, Medication Therapy Management, and Biometric Health Screenings using point of care testing are offered at every pharmacy. This program offers the resident the opportunity to develop an advanced clinical skill set in the community pharmacy practice setting.

About the site coordinator/preceptors:

- Dr. Jeremy Crain is the Residency Site Coordinator and the Manager of Pharmacy Sales and Clinical Services for the Nashville Division Kroger Pharmacies. Dr. Crain received his Pharm.D. from the University of Tennessee. He is a member of the Tennessee Pharmacist Association and the American Pharmacist Association.
- Dr. Lynn Marchetti, Dr. Daniel Atchley, Dr. Leanne Rein, and Dr. Kim Barnes serve as preceptors to the residency program. Dr. Marchetti received her BS in Pharmacy from Samford University and is one of four Patient Care Coordinators in the Nashville Division. In addition to precepting the resident in clinical learning experiences, she also precepts APPE students on clinical rotations. Dr. Daniel Atchley received his Pharm.D. from The University of Tennessee. He completed his PGY1 through the UT Community Pharmacy Residency program with Kroger and is now the Pharmacy Manager at Kroger Pharmacy #093 in Nashville, TN in the Metropolitan area. Dr. Atchley serves as a clinical and management preceptor for the resident. Dr. Leanne Rein received her Pharm.D. from Samford's McWhorter School of Pharmacy. She completed her PGY1 through the UT Community Pharmacy Residency program with Kroger and is now the Pharmacy Co-Manager at Kroger Pharmacy #093 in the metropolitan area. Dr. Barnes received her Pharm.D. from The University of Tennessee. She completed her PGY1 through the UT Community Pharmacy Residency program with Kroger and is a Pharmacy Co-Manager at store #588 in Thompson's station, TN

Clinical learning experiences:

- Four days per week at the Kroger Patient Care Center (or at related off-site events) in Nashville, TN
 - Provision and expansion of non-dispensing clinical services include the following:
 - Biometric health screenings
 - Disease state coaching (diabetes; heart health; smoking cessation; fitness, nutrition, and weight management)
 - Immunizations
 - Medication Therapy Management (MTM)
 - Many other patient-care opportunities (e.g. health fairs), including in the local community
 - Regional patient-care events at surrounding area Kroger Pharmacies and other Kroger entities
- One day per week at a designated pharmacy



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- Longitudinal learning experiences (e.g. research project, innovative service project)
- Formal presentation experiences (e.g. journal club and patient case presentations)
- Precepting and training of pharmacy students one-on-one and in small group settings
- University of Tennessee Teaching and Learning Program (teaching certificate awarded)

About the location: Nashville, also known as Music City, USA, is the capital of Tennessee and located on the Cumberland River in the north-central part of the state. The city offers a wide variety of entertainment including a vibrant music and theater scene with events like the CMA Music Festival and the Country Music Hall of Fame and Museum, Tennessee Titans football, Nashville Predators hockey, and Nashville Sounds minor league baseball. The city is also a center for healthcare, publishing, banking, and transportation industries and is home to a large number of colleges and universities.

What makes this site unique: The PGY1 Community Pharmacy Residency Program at Kroger Nashville involves working very closely with the division's four Patient Care Coordinators. These Patient Care Coordinators are pharmacists who specialize in the delivery of clinical care services such as Biometric Health Screenings, Immunization Clinics, and Disease State Coaching. They also provide professional development and serve as instructors for a number of certification programs offered to Kroger Pharmacists. The resident has the opportunity to help precept and train students for whom the Patient Care Coordinators serve as primary preceptor. The resident presents his/her research at the APhA annual meeting and has the opportunity to meet and network with other residents from across the country. In addition, the Kroger Company provides networking opportunities by hosting quarterly conference calls with all Kroger residency sites. Finally, Kroger Nashville provides the resident the opportunity to explore a career in pharmacy operations.

About the current resident: Dr. Julia Percy was born and raised in Hendersonville, Tennessee. She pursued her undergraduate education at The University of Tennessee at Chattanooga and completed her Pharm.D. degree at University of Tennessee College of Pharmacy. In her free time, she enjoys spending time with family and friends, painting, and traveling.

About the resident's innovative service project: Kroger is one of the leading pharmacies in providing clinical services, including educating and administering immunizations to patients. As the service continues to evolve and grow, pharmacists are challenged to see as many patients as possible while still performing daily workflow duties and providing patient care. Community pharmacy technicians and interns are an invaluable resource in supporting these duties in an effective and efficient manner. Dr. Percy is creating a training program on increasing non-influenza ratings to optimize their involvement. The program will consist of a broad overview, as well as pharmacy system-specific guidance for incorporating clinical service support tasks into daily workflow. After presenting the program, she will work closely with the technicians and interns to aid them in the implementation of these services.

About the resident's research: The primary objective of Dr. Percy's research is to analyze the effects of community pharmacy technicians and interns training for non-influenza vaccine ratings. Secondary objectives will evaluate technicians' and interns' feedback on the training program to develop the program for future community pharmacy practice.

Resident's contact information:

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