



Building Operations

[Building Operations Console](#) ← **1**

[Update Work Order and Work Requests](#)

[Update Labor Hours](#)

1. Click on the link for “Building Operations Console”.

Building Operations Console

[Report Problem](#)Show **All**

Site

Building

Floor

Problem Type

[More](#)[Clear](#)[Filter](#)[Recent](#)

Group By

Status

0 selected



Project Number



Work Request Code



Problem Type



Location



Work Description



Due Date



Supervisor

[▶ Assigned to Work Order](#) (6)[▶ Issued and In Process](#) (3)

2

Total records: 9

2. Click the arrow beside the “**Issued and In Process**” status. This will expand the status to see all the work requests in that status.



Building Operations Console

[Report Problem](#)

Show Site Building Floor Problem Type Group By

Status

0 selected

Project Number Work Request Code Problem Type Location Work Description Due Date Supervisor

► Assigned to Work Order (6)

▼ Issued and In Process (3)

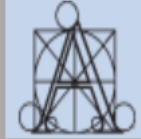
<input type="checkbox"/>	P201700012	1904	50227500-08-807	Plaster traps	<input type="button" value="Update"/>	<input type="button" value="CompleteNotVerified"/>
<input type="checkbox"/>	P201700011	1890	50211000	Change plaster traps in Dunn Dental, 8th floor.	<input type="button" value="Update"/>	<input type="button" value="CompleteNotVerified"/>
<input type="checkbox"/>		1102	50218100	Blinds for rooms 101 A and 101 C FY 17-51	<input type="button" value="Update"/>	<input type="button" value="CompleteNotVerified"/>

3



Total records: 9

3. Click the “**Update**” button to be taken to the pop up window that will allow you to enter your time and “**craftsperson notes**”.



Update Work Request 1890

Problem

Work Request Code 1890

Problem Type

Description Change plaster traps in Dunn Dental, 8th floor.

Problem Location

- ▶ More Information
- ▶ Reference Material
- ▶ History
- ▶ Trades
- ▶ Parts
- ▶ **Craftspersons**
- ▶ Tool Types
- ▶ Tools
- ▶ Other Costs

Link New



Add



Add



Add



Add



Add



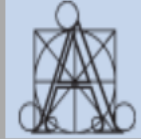
4

4. Click on the "arrow" for Craftspersons to expand this area enabling you to be able to enter your time.

Update Request

Close





Update Work Request 1890

5. Click on the **“Actual Hours”** section under the **“Craftsperson”** to receive the pop-up window where you will enter time for the workday.
6. Once the pop-up window is shown, click the **“Actual Hours”** box and enter the amount of time spent on that day working on the request.
7. Click the **“Date Started”** box and select the date you started on the job. **7a.** Click the **“Time Started”** and enter the time you started. **7b.** Click the **“Date Finished”** and select the date that you completed the job. **7c.** Click the **“Time Finished”** and enter the time you finished the job.
8. Once you have completed entering your time, click the **“Save”** button to exit the pop-up box.

Craftspersons

Craftsperson	Date Scheduled	Time Scheduled	Scheduled Hours	Actual Hours	Doubletime Hours	Overtime Hours	Date Started
CRAFTPERSON TEST	4/4/2017	9:23 AM	6.00	0.00	0.00	0.00	

Tool Types

Problem Type

Add Craftsperson

Craftsperson Code*

Date Scheduled*

Time Scheduled* 11:01 AM

Scheduled Hours

Actual Hours

Doubletime Hours

Overtime Hours

Date Started

Time Started

Date Finished

Time Finished

5

6

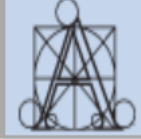
7

7a.

7b.

7c.

8



Update Work Request 1890

8. To add additional time for each day worked you would click the “add” button where you will receive the pop-up box again to add yourself and time for each day worked, **(this would be done at the end of that day)**. Your name will be already populated in the “Craftsperson Code” box. All you will do is update your time, for that day, by once again clicking in the **8a. “Actual Hours”** box.

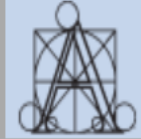
9. Click the “Date Started” box and select the date you started on the job. **9a.** Click the “Time Started” and enter the time you started. **9b.** Click the “Date Finished” and select the date that you completed the job. **9c.** Click the “Time Finished” and enter the time you finished the job.

10. . Once you have completed entering your time, click the “Save” button to exit the pop-up box.

The screenshot shows a 'Problem Type' window titled 'Add Craftsperson'. The form contains the following fields and callouts:

- 8a.** Points to the 'Actual Hours' field.
- 8.** Points to an 'Add' button in the background window.
- 9.** Points to the 'Date Started' field.
- 9a.** Points to the 'Time Started' field.
- 9b.** Points to the 'Date Finished' field.
- 9c.** Points to the 'Time Finished' field.
- 10.** Points to the 'Save' button.

Other fields in the form include: Craftsperson Code* (CFTEST), Date Scheduled* (1/25/2019), Time Scheduled* (11:59 AM), Scheduled Hours (0.00), Doubletime Hours (0.00), and Overtime Hours (0.00). The 'Save' and 'Cancel' buttons are at the bottom right.



Update Work Request 1890

▶ Tool Types

▶ Tools

▶ Other Costs

Add

Add

Estimat

11. Be sure to update the “**Craftspersons Notes**” section. This is where you document what you did to resolve the problem as well as any information as to being able to contact the requestor if not available when you arrive to do the work.

12. When you have completed entering your hours, adding additional days, (if needed), and updating the notes section, the next step is to click the “**Update Request**” button. This saves all the information you have entered into the request.

Update Work Request

Equipment Down (Hours)

Cause Code

Current Equip. meter reading

Repair Type

Craftspersons Notes



Update Request

Close

Building Operations Console

[Report Problem](#)

Show Site Floor Group By

Status

0 selected

Project Number Work Request Code Problem Type Location Work Description Due Date Supervisor

13

▶ **Assigned to Work Order** (6)

▼ **Issued and In Process** (3)

<input type="checkbox"/>	P201700012	1904	50227500-08-807	Plaster traps	<input type="button" value="Update"/>	<input type="button" value="CompleteNotVerified"/>
<input type="checkbox"/>	P201700011	1890	50211000	Change plaster traps in Dunn Dental, 8th floor.	<input type="button" value="Update"/>	<input type="button" value="CompleteNotVerified"/>
<input type="checkbox"/>		1102	50218100	Blinds for rooms 101 A and 101 C FY 17-51	<input type="button" value="Update"/>	<input type="button" value="CompleteNotVerified"/>

13. When you click the **“Update Request”** button on the previous pop up screen, you will be returned to the main status screen. If the job has been completed you will then click the **“CompletedNotVerified”** button. This will inform your supervisor and the requestor that the job has been completed. If the job is ongoing, then instead of clicking the **“CompletedNotVerified”** button, you would simply **14.** **“Sign Out”** until you are ready to login again and **“Update”** your information.

Building Operations Console

Report Problem

Show All Site Building Floor Problem Type More Clear Filter Recent Group By

0 selected

Project Number Work Request Code Problem Type Location Work Description Due Date Supervisor

Assigned to Work Order (6)

Issued and In Process (3)

<input type="checkbox"/>	P201700012	1904	50227500-08-807	Plaster traps	Update	CompleteNotVerified
<input type="checkbox"/>	P201700011	1890	50211000	Change plaster traps in Dunn Dental		
<input type="checkbox"/>		1102	50218100	Blinds for rooms 101 A and 101 C FY		

15. The last step, as a craftsperson, after clicking the “Completed Not Verified” button, you will receive a pop-up window to confirm that all information has been entered and you are ready to close the work request.

Complete Not Verified Work Request 1904

This action marks the request as Completed Not Verified.

15

Yes No