

MISSION, VISION, AND CORE VALUES POLICY**Mission**

The University of Tennessee College of Medicine Chattanooga (UTCOCM) will be a top-tier medical education/ health sciences institution. As part of the University of Tennessee Health Science Center, the Chattanooga Campus subscribes to a four-fold mission of excellence in **education, patient care, research, and service.**

Our mission is to provide comprehensive and state-of-the-art education for our students, the region's health care professionals, and the health science professionals who educate them at our primary clinical training site, Erlanger Health System, and our other affiliated sites.

Our mission will be in concert with the goals and initiatives of our clinical partners, particularly our primary training site, Erlanger. We will work with their administration and staff to fulfill all of the regulatory requirements of the ACGME, ACCME, JCAHO, SACS, the State of Tennessee and other appropriate accrediting bodies. Together we will strive to meet the needs of our community, our region, and our state.

Goals

We will educate the future leaders in the field of medicine, "*Blending the Art and Science of Medicine*", and thus, reduce the burden of human illness and suffering.

Vision Focus Areas

Quality Education - UTCOCM will provide the highest quality of state-of-the-art education for Medical Students, Residents, Fellows, and practicing physicians in an integrated, multidisciplinary environment. Faculty will be recruited, supported, and retained to teach, engage in scholarly activity/ clinical research, and provide the highest level of healthcare for area patients.

- Cutting-Edge, Nationally-Recognized Research - Recognizing that medical education must be built on a strong scientific foundation, faculty and students will engage in scientific research projects for the purpose of improving health and reducing the burden of illness globally.
- Health Enhancements for Greater Chattanooga Area (and Beyond) - The region will have improved health outcomes due to the work of the UTCOCM. Many of the institution's students will choose to stay in the region to practice; thus, our excellence translates into better regional healthcare.

Values

- Excellence - Superior performance will be expected from all Faculty, Staff, and Medical Students, Residents, and Fellows.
- Fiscal Responsibility - Fiscal soundness will be the basis for all decisions regarding resources and how those resources are best utilized.

- Compassion and Social Responsibility - Faculty, Staff, Medical Students, Residents, and Fellows will embrace the reason we are here: to contribute to health care one individual at a time. We will never lose sight of the fact that we serve individuals and their families, and they depend on us for their wellbeing.
- Diversity - UTCOMC will recruit, educate, and graduate an increased number of underrepresented minorities, and we will work to reduce health disparities that exist for persons of color.
- Health Access - UTCOMC will work with physically and mentally challenged individuals and organizations advocating for these individuals to ensure access to top-level health care is available for those who may not be able to navigate through and access health services for themselves.
- Medical Community Integration and Enhancement - Recognizing that medical education is best when information is shared among the medical disciplines, UTCOMC will offer educational opportunities where all students, whatever their areas of specialty, will work together and learn that a collaborative medical community is a necessity.

Erlanger Core Values

Our values define who we are and how we act as stakeholders, individually and collectively. We live these values in all that we do. Values are inconsequential unless they drive our behavior, decisions and priorities. Values in action create a culture, and an organization's culture determines its success.

- **Honesty** - We believe in honesty and are fully transparent in all we do.
- **Excellence** - We distinguish ourselves by our commitment to deliver exceptional care, every time, demonstrating results in measurable ways.
- **Appreciation** - We recognize and value the significance of the individual, contributing to the outcomes achieved by the team.
- **Respect** - We recognize and advocate for the Erlanger team and for those served, embracing the power of appreciation, communicating and listening, treating each other with dignity, compassion and understanding.
- **Trust** - We earn the trust of others because we hold ourselves accountable and conform to professional standards of conduct.

Collaboration

The UT College of Medicine Chattanooga will work to support the Strategic Plan of the University of Tennessee Health Science Center as well as those of our partners.