# Highlights from the UTHSC Administrative and College Annual Reports 2016-2017

# Priority A: Educating Outstanding Graduates Who Meet the Needs of the State and Its Communities

Academic, Faculty & Student Affairs

 Assisted PA program & College of Dentistry with document development and preparation for site visit; Increased number of scheduled individual student meetings with educational specialists by 13%

#### **Development & Alumni Affairs**

Launched scholarship campaigns for College of Pharmacy and Medicine

#### Operations

• Embarking on the second phase of the Library's renovation

#### Research

• Part of the Operational Strategic Plan for Research

#### **Technology**

 Upgraded all computers in computer labs, auditoriums, and classrooms with new hardware and new software installs. (Inclusive of GEB and Coleman on the Memphis campus)

# College of Dentistry

 Nashville AEGD program had a successful initial accreditation site visit by the Commission on Dental Accreditation in September 2016

# College of Graduate Health Sciences

 Refined the new CAS/CRM to improve recruitment and yield; Adopted a more holistic applicant review by waiving standardized test requirements and decreasing the requirements for admission of well-known applicants

# College of Health Professions

 Master of Cytopathology – 100%board pass rate; 100% graduation rate; 100% employment rate; exemplary site visit from CAAHEP-no recommendations

# College of Medicine

 Over the past 3 years, increased the number of medical students on the Chattanooga campus from 181 to a projected 233 for this academic year

# College of Nursing

• Developed a Rhodes College Partnership Enrollment Plan

#### College of Pharmacy

 -RxPrep Board Review implemented for May 2016 graduates and credited for first-time board pass rate following substantive changes to NAPLEX; program continued in the 2016-17 academic year

#### **Priority B: Grow the Research Portfolio**

Academic, Faculty & Student Affairs

• Library recruited two librarians and identified departments for each to serve as liaisons. Librarians provided support and attended departmental faculty meetings as requested

### **Development & Alumni Affairs**

 Developed searchable online catalogue with web-based library for faculty and staff to view available grant opportunities

#### **Operations**

 Have secured more than a dozen confidentiality agreements regarding pharmaceutical production

#### Research

• Stimulated collaborative research utilizing the UTHSC, UT, and UT-UAMS Collaborative Research Network (CORNET) Awards

#### Technology

 Installed software based video conferencing capability in several locations towards improving collaborations

#### College of Dentistry

• Developed a plan such that students might effectively pursue research projects while maintaining their academic standing, considering extended academic calendar

# College of Graduate Health Sciences

 Provided fellowship application submission incentives and award incentives for graduate students

# College of Health Professions

 ASP received 4 federal grants in review; 4 currently funded grants; multiple applications submitted to and funded by private foundations and industry; faculty invited to write papers for high impact journals; faculty invited to present at national meetings; students received national and international awards

#### College of Medicine

• At Knoxville, GSM/UTMC committee has made organizational recommendations; still need to determine priorities

# College of Nursing

• Hired new Associate Dean of Research

#### College of Pharmacy

• Increased total NIH funding from \$3.4 million in FY2015 to \$6.4 million in federal FY2016 (October 1, 2015 – September 30, 2016)

#### **Priority C: Create Areas of Clinical Prominence while Expanding Outreach**

#### Academic, Faculty & Student Affairs

 Best practices are being implemented in all modalities of simulation including SPs, manikin based, and task trainers in the Simulation Center

# Development & Alumni Affairs

 Created media with naming opportunities for the Simulation Center in anticipation of the 2017 opening

# Operations

- Provided space and engaged the community for the Rachel K Stephens Pro Bono Clinic Research
  - Created the Clinical Trials Network of TN (CTN2).

#### College of Dentistry

 Completed revision of CQA system to better reflect the group leader program and the comprehensive care model

# College of Health Professions

University Therapists approved for cash-based dry needling clinic

#### College of Medicine

• Opened a new Cardiopulmonary center in Chattanooga

# College of Pharmacy

• Expanded number and types of clinical training sites in Memphis, Knoxville and Nashville

# Priority D: Increase Visibility & Recognition of UTHSC Contribution

Academic, Faculty & Student Affairs

SASS staff presented at the 2016 NaBITA Conference - An Interactive Process:
 Supporting Students with Disabilities - Our Roles and Responsibilities

# Development & Alumni Affairs

 Partnered with UTHSC Communication & Marketing to develop cohesive messaging with print and web materials

#### Operations

• Created a Center for Excellence through the Asia-Pacific Economic Cooperation. Involved 30 countries focused on pharmaceutical supply chain

#### Research

• Publish the Research Rainmaker Quarterly

#### College of Dentistry

 In addition to existing sites (Jackson, TN; Bristol, TN; Union City, TN; Chattanooga, TN), expansion of extramural DDS clinic rotations to include Nashville (ongoing). Expect to rotate students beginning September 2017

#### College of Graduate Health Sciences

 Supported an institutional repository designed for student and postdoc research documents (dissertations, theses, presentations) that had nearly 4000 downloads world-wide during the first seven months of operations

#### College of Health Professions

 Audiology and Speech Pathology Clinical faculty had 7 articles published; academic faculty publishing regularly in peer reviewed journals; senior faculty serve professional organizations as committee chairs and/or officers

# College of Nursing

• Developing plan for AACN TV for marketing purposes

#### College of Pharmacy

• Provided continuing education (CE) programs to pharmacists in multiple Tennessee sites to reach more than 16,500 pharmacists

# Priority E: Align UTHSC Resources with Areas of Excellence

Academic, Faculty & Student Affairs

• Presented Simulation Grand Rounds in Knoxville and working with simulation faculty and staff in Knoxville currently to create a system-wide consortium.

#### **Development & Alumni Affairs**

- Created faculty giving initiatives in the Colleges of Pharmacy and Health Professions
   Operations
  - Campus police Automated pay stations in O-Lot. Repaving and striping at J, M and SAC Alley Lots

#### **Finance**

 Instituted a campus-wide reorganization of financial accounts. The current structure is many years old and has not adapted to the current organization / management of the Health Science Center. The goal of the effort is to simplify and improve financial reporting and document workflow across all levels of campus management

#### Research

• The VCR and his Research Cabinet have created an Implementation plan for years one and two of the Strategic Plan for Research

# College of Graduate Health Sciences

- Developing a certificate program in Healthcare Quality Improvement under the Institute for Health Outcomes and Policy
- Developing educational programs in concert with research initiatives that are developing with other universities

# College of Health Professions

• OT Chair invited to UT leadership Institute

### College of Pharmacy

• Continually improving the senior class gift program (88% of the Class of 2016 gave \$4,460, over \$1000 more than the Class of 2015)

# Priority F: Expand & Strengthen Key Community & Other Partnerships

Academic, Faculty & Student Affairs

 OED continued to promote diversity and inclusion through recognition of the various commemorative months throughout 2016 that also connected UTHSC with campus resources and the Memphis/Shelby County community resources as outlined in the 2016 accomplishments document

#### **Development & Alumni Affairs**

 Worked with local chapter leadership in partnership with Page Robbins and West Cancer Center to host programs on Alzheimer's and breast cancer featuring UTHSC faculty

# Operations

 Completed renderings, secured funds, and have entered the design phase for the College of Dentistry building

#### Finance

• Served as co-chair of the Search Committee bringing in candidates from across the country and involving community leaders from across the state

#### Research

Part of the Operational Strategic Plan for Research

# Technology

Annual ITS Tech Fair promoting the use of Technology within the UTHSC.

#### College of Dentistry

 The COD has established several extramural clinical sites throughout the state of Tennessee, establishing community partnerships throughout the state (see above for list)

#### College of Graduate Health Sciences

 Supported Lunch-n-Learn sessions for trainees with local and regional leaders for discussion of cross-disciplinary topics

# College of Health Professions

• Engaged in conversation with UTM to offer courses in their MBA program

#### College of Nursing

 Develop Public Health Nurse EBP Residency Program proposal for Shelby County Health Department

#### College of Pharmacy

 Starting Fall 2016, student pharmacists participated in a student-facilitated indigent health clinic

# Cross Cutting Priority 6: Recruit & Retain Faculty, Staff & Students Through Development, Support & Mentorship

Academic, Faculty & Student Affairs

• Increased offerings for faculty development by 347%: 36 in 2015, 161 in 2016.

# **Development & Academic Affairs**

 Provided programs such as Resume Roadshow and Dinner with Strangers to create unique opportunities for UTHSC alumni to interact and mentor our students

# Operations

• Applied the Fair Labor Standards Act (FLSA) to employees statewide in non-faculty positions. Reclassified more than 130 positions to non-exempt based on regulations

### **Finance**

- Created email for campus-wide business managers to provide timely updates and information necessary to be effective in their roles of supporting faculty and students. Input comes from across the campus, including: Finance, Research, Human Resources, Facilities
- Continue to provide and develop additional training for campus staff (new and existing) for IRIS. Anticipated changes to system processes being planned will lead to development of specialized training for departments

#### Research

• Part of the Operational Strategic Plan for Research

### Technology

- Sponsored staff participation in various Greater Memphis IT Council events College of Graduate Health Sciences
- Sponsored career and skills development for staff through off-campus activities College of Health Professions
  - CLS: Faculty completed Quality Matters course on rubrics

#### College of Nursing

- National Search conducted and new department chair will begin July 1, 2017 College of Pharmacy
  - Reduced required prerequisite credit hours to match typical undergraduate programs and curricular needs which will allow undergraduate students to enter the PharmD program earlier

#### **Cross Cutting Priority 7: Continue to Increase Diversity**

Academic, Faculty & Student Affairs

- Participated in planning sessions on how to roll out/incorporate holistic admissions across the campus; contracted with AAMC for training on holistic review
- Simulation Center worked with the largest supplier of manikins in the world (Laerdal) to integrate skin tones into their most popular high-fidelity manikin (3G). These were developed at our request but are being rolled out to the larger simulation community as well

#### Operations

Sponsored Administrative Professionals' Day

#### Research

• Part of the Operational Strategic Plan for Research

#### College of Graduate Health Sciences

 Adopted a more holistic applicant review by waiving standardized test requirements and decreasing the requirements for admission of well-known applicants

# College of Health Professions

• 53% of MLS and 36% of MCP students are from under represented populations

### College of Medicine

• At Knoxville, emphasized the need for diverse pool of applicants for private practice groups and hospitals

# College of Nursing

Student Success Plan developed and implemented Fall 2016

### College of Pharmacy

- Entering class in Fall 2016 included 29% of total from URM groups, exceeding the College's goal of 25%
- Implemented Scholarship Campaign

# Cross Cutting Strategy G: Increase Strategic Integration Across UTHSC

#### Academic, Faculty & Student Affairs

 Teaching & Learning Center moved into new space with state-of-the-art technology for faculty training and use

#### **Development & Alumni Affairs**

 Reorganization plans and new fundraiser positions planned to streamline operations with a focus on return on investment

#### Operations

• Embarked on campus-wide security upgrade

#### Finance

- In an effort to centralize and organize UTHSC policies so they are more readily and easily accessible in one location, Finance has implemented Policy Manager
- Increased transparency of the budget process
- Increased metric reporting to all colleges including educational, research, and clinical metrics

#### Research

• Part of the Operational Strategic Plan for Research

#### Technology

Migrated to Office365 for office productivity software

#### College of Graduate Health Sciences

• Supported the development of a new Health Informatics and Information Management track within the Health Outcomes and Policy PhD program

#### College of Health Professions

- Working with Graduate Health Sciences for program growth around patient safety College of Pharmacy
  - Interprofessional scenarios were conducted with these UTHSC degree programs:
     Medicine (n=3), Nursing BSN (n=2), Physician Assistant (n=1), and Occupational Therapy (n=1) during 2016-17

# Cross Cutting H: Strengthen Organizational Effectiveness & Adaptability Through a Focus on a Culture of Excellence Across the Institution

# Academic, Faculty & Student Affairs

 Simulation Center aligning SP procedures and operations with best practices; Initiating policies and procedures related to administration and operations of the simulation program

# Operations

Active Shooter training to faculty, students and staff. RAVE/Guardian App implemented.
 UTHSC Alert implemented. Begun multimillion dollar upgrade to our access and control and security cameras

#### Finance

- Finance procured an on-line training system (includes a learning management system) to comply with Health Insurance Portability and Accountability Act (HIPAA) guidelines.
- Continued review of budget process to reduce staff time necessary to complete data entry in preparation for "next" year's budget

#### Research

Part of the Operational Strategic Plan for Research

#### Technology

 Deployed Disaster Recovery/Business Continuity capability for critical UTHSC system to our sister campus in Knoxville

#### College of Graduate Health Sciences

 Revised the student annual progress report to provide more fine-grained feedback and monitoring of student progress

# College of Health Professions

• Worked collaboratively with the COO and Facilities to renovate the 6th floor spaces.

#### College of Medicine

• Through the department chairs established the goal to achieve national recognition in education (academics) in five years in Knoxville

# College of Nursing

• Academic Process Task Force initiated and evaluation completed

#### College of Pharmacy

• Engage senior College leaders in training opportunities that are internal and external to UTHSC offerings